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Maintenance and Service Guide

HP Compaq Business Notebook nc6000

Document Part Number: 335167-001

November 2003

This guide is a troubleshooting reference used for maintaining and servicing the notebook. It provides comprehensive information on identifying notebook features, components, and spare parts, troubleshooting notebook problems, and performing notebook disassembly procedures.

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Maintenance and Service Guide HP Compaq Business Notebook nc6000 First Edition November 2003 Document Part Number: 335167-001

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Product Description

The HP Compaq Business Notebook nc6000 offers advanced modularity, a Mobile Intel® Pentium® 4 Processor-M with 64-bit architecture, an ATI MOBILITY RADEON 9600 graphics controller with 64 or 32 MB of discrete video memory, and extensive multimedia support.



HP Compaq Business Notebook nc6000

1.1 Models

Notebook models are shown in Tables 1-1 and 1-2.

Table 1-1
HP Compaq nc6000 Model Naming Conventions

Key												
С		Р	180	S4	60	Υ	Ci	10	Р	XXXXXX-XXX		
1		2	3	4	5	6	7	8	9	10		
Key	De	scrip	tion		Opt	ions						
1		nd/Se ignate			C =	HP no	6000					
2	Pro	cesso	r type		P = 1	Mobile	e Intel F	Pentiu	m 4 Pr	ocessor-M		
3	Pro	cesso	r speed	t	170	= 1.8- = 1.7- = 1.6-	GHz			= 1.5-GHz = 1.4-GHz		
4		play ty e/reso			S = SXGA+ 4 = 14.x-in X = XGA					4.x-in		
5	Har	d driv	e size			80-G 60-G	_			40 = 40-GB 30 = 30-GB		
6		tical d ignato			Y = I	DVD+	OM driv RW/R a W com	and	W = DVD/CD-RW combo drive			
7	con		d cation/ device			mode NIC	ination em + Gl odem or		m = 802.11a/b/g + Bluetooth® n = no wireless device			
8	RAI	М			51=	512-N	ИΒ		25 = 25-MB			
9	Operating system					Micros Windo Pro	soft® ows® X	Р	2 = V	Vindows 2000		
10	SKI	J#							•			

Table 1-2 HP Compaq nc6000 Models

All HP Compaq nc6000 models feature:

- Dual Stick (TouchPad and pointing stick) pointing device
- 8- or 6-cell lithium ion (Li-Ion) battery pack
- 3-year warranty on parts and labor

Cnacooo	Р	170	C4	60	Υ	Cm	E 1	Р	
Cnc6000	Г	170	S4	60	-	Gm	51	Р	
United Sta	tes		DQ8	82A AI	BA				
Cnc6000	Р	170	S4	60	W	Gp	51	Р	
Australia			DS80	3G					
Cnc6000	Р	170	S4	60	W	Gp	51	2	
Australia			DS80	OSP AE	3G				
Cnc6000	Р	170	X4	60	D	Gn	51	Р	
Latin Amer	ica	1	DT48	B6A AE	ЗМ				
Cnc6000	Р	160	S4	60	W	Gj	51	Р	
Norway			DJ29	9A AE	BN				
Cnc6000	Р	160	X4	60	Υ	Gm	51	Р	
French Ca	nada		DQ8	80A AI	ВС	United	State	s	DQ880A ABA
Cnc6000	Р	160	X4	60	W	Gm	51	Р	
French Ca	nada		DH9	15U AI	ВС	United	State	s	DH915U ABA
Cnc6000	Р	160	X4	60	W	Gb	25	Р	
Korea			DT64	15P AE	31				
Cnc6000	Р	160	X4	60	W	Gg	51	Р	
Brazil Latin Amer		33A AC		United	d State	S	DT483A ABA		
Cnc6000	Р	160	X4	40	W	Gd	51	Р	
The Nethe	rlands		DJ31	1S AE	ВН				

Table 1-2 HP Compaq nc6000 Models *(Continued)*

Cnc6000	Р	160	X4	40	W	Gj	51	Р	
Belgium Denmark Europe France Germany Greece Iceland Italy			DJ25 DJ25 DJ25 DJ25 DJ25	66A UU 66A AE 66A AE 66A AE 66A AE 66A AE	BY BB BF BD B7	The Netherlands Norway Portugal Spain Sweden Switzerland United Kingdom			DJ256A ABH DJ256A ABN DJ256A AB9 DJ256A ABE DJ256A AK8 DJ256A UUZ DJ256A ABU
Cnc6000	Р	160	X4	40	W	Gj	51	2	
Belgium Denmark Europe France Germany Greece Iceland Italy			DJ25 DJ25 DJ25 DJ25 DJ25	57A UU 57A AE 57A AE 57A AE 57A AE 57A AE 57A AE	BY BB BF BD B7	Norwa Portug Spain Swed Switze	gal en		DJ257A ABH DJ257A ABN DJ257A AB9 DJ257A ABE DJ257A AK8 DJ257A UUZ DJ257A ABU

Table 1-2 HP Compaq nc6000 Models *(Continued)*

Cnc6000	Р	160	X4	40	W	Gn	51	Р	
Asia Pacific			DP89	DP894A UUF					DP894A AB1
Australia			DP89	DP894A ABG			Americ	a	DP894A ABM
			and			The N	etherla	ands	DP894A ABH
			DS86	SOP AE	3G	Norwa	ıy		DP894A ABN
Belgium			DP89	94A UI	JG	People	e's		DP894A AB2
Brazil			DP89	94A A(C4	Rep	ublic		
Czech Repu	ublic		DP89	94A Al	ΚB	of C	hina		
Denmark			DP89	94A AE	3Y	Polano	b		DP894A AKD
Europe Inte	rnatio	nal	DP89	94A AE	3B	Portug	•		DP894A AB9
France				DP894A ABF Russia				DP894A ACB	
French Can	ada		DP89	DP894A ABC			Arabia	a	DP894A ABV
			and			Slover	nia		DP894A AKN
_				14U AI		Spain			DP894A ABE
Germany				94A AE		Swede		and	DP894A AK8
Greece				94A AE		Switze			DP894A UUZ
Hong Kong				94A AE	-	Taiwai	•		DP894A AB0
Hungary				94A Al	-	Thaila			DP894A AKL
Iceland				94A A2		Turkey			DP894A AB8
India				94A A(United			DP894A ABU
Israel				94A AE		United	State	:S	DP894A ABA,
Italy				94A AE					DH915U ABA,
Japan				94A AE	-				and
Japan - Eng	giish		DF88	94A A(J۲				DH916U ABA

Table 1-2 HP Compaq nc6000 Models *(Continued)*

Asia Pacific Australia	Cnc6000	Р	160	X4	40	W	Gn	51	2	
Design		С	ı	DP89	95A AE	3G	Latin A	Americ etherla		DP895A ABM DP895A ABH
Denmark DP895A ABY Poland DP895A AKD Europe International DP895A ABB Portugal DP895A AB9 France DP895A ABF Russia DP895A ACB French Canada DP895A ABC Saudi Arabia DP895A ABV Germany DP895A ABD Slovenia DP895A AKN Greece DP895A ABT Spain DP895A AKB Hung Kong DP895A AB5 Sweden/Finland DP895A AKB Hungary DP895A ACJ Taiwan DP895A ABU Ical India DP895A ABT Turkey DP895A ABB Italy DP895A ABZ United Kingdom DP895A ABB Japan DP895A ACF United States DP895A ABA Cnc6000 P 160 X4 40 W Gn 25 P Hong Kong DS808P AB5 DR805A ABA DR805A ABA DR805A ABA DR805A ABA DR805A ABA Cnc6000 P 160 X4 40 W Gn 25 P	Brazil	oublic		DP89	DP895A UUG DP895A AC4			e's oublic		
Germany DP895A ABD DP895A ABD DP895A AB7 Slovenia Spain DP895A ABE DP895A ABE Hong Kong Hungary DP895A AB5 DP895A AKC DP895A AKC DICleand DP895A ACD DP895A ACD DP895A ACJ DP895A ACJ DP895A ABT DP895A ABD DP895A ACF DP895A ABD DP895A AB	Europe Interpretation		nal	DP89	95A AE 95A AE	3B 3F	Portug Russia	gal a	a	DP895A AB9 DP895A ACB
Colland	Germany Greece Hong Kong			DP89 DP89 DP89	95A AE 95A AE 95A AE	3D 37 35	Slover Spain Swede	nia en/Finl		DP895A AKN DP895A ABE DP895A AK8
Italy DP895A ABZ DP895A ABJ DP895A ABJ DP895A ABJ DP895A ABJ DP895A ACF United Kingdom United States DP895A ABJ DP895A ABJ DP895A ABA Cnc6000 P 160 X4 40 W Gn 25 P Hong Kong DS808P AB5 Cnc6000 P 160 X4 40 D Gd 51 P Germany DJ330S ABD Cnc6000 P 150 X4 60 W Gb 25 P Korea DT644P AB1 Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Iceland India	DP89	DP895A A2M DP895A ACJ			n .nd		DP895A AB0 DP895A AKL		
Hong Kong	Japan	Italy Japan				3J				
Cnc6000 P 160 X4 40 D Gd 51 P Germany DJ330S ABD Cnc6000 P 150 X4 60 W Gb 25 P Korea DT644P AB1 Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Cnc6000	Р	160	X4	40	W	Gn	25	Р	
Germany DJ330S ABD Cnc6000 P 150 X4 60 W Gb 25 P Korea DT644P AB1 Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Hong Kong	9		DS80	OSP AE	35				
Cnc6000 P 150 X4 60 W Gb 25 P Korea DT644P AB1 Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Cnc6000	Р	160	X4	40	D	Gd	51	Р	
Korea DT644P AB1 Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Germany			DJ33	30S AE	BD				
Cnc6000 P 150 X4 60 W Gn 51 P Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Cnc6000	Р	150	X4	60	W	Gb	25	Р	
Asia Pacific DS805P UUF Cnc6000 P 150 X4 60 D Gb 25 P	Korea	Korea DT644P AB1								
Cnc6000 P 150 X4 60 D Gb 25 P	Cnc6000	Cnc6000 P 150 X4 60 W					Gn	51	Р	
	Asia Pacifi	С		DS80	DS805P UUF					
Taiwan DT812P AB0	Cnc6000	Р	150	X4	60	D	Gb	25	Р	
	Taiwan			DT8	12P AE	30				

Table 1-2 HP Compaq nc6000 Models *(Continued)*

Cnc6000	Р	150	X4	40	W	Gn	25	Р			
Hong Kong	3		DS80	O7P AE	35						
Cnc6000	Р	150	X4	30	W	Gg	10	Н			
Germany	!	DJ32									
Cnc6000	Р	150	X4	30	D	Gm	25	Р			
Europe Int	ernatio	nal	DQ8	81A AI	ВВ	United	State	s	DQ881A ABA		
Cnc6000	Р	140	X4	40	W	Gm	25	Р			
Japan		I	DT64	11P AE	3J	Japan	/Englis	sh	DT641P ACF		
Cnc6000	Р	140	X4	40	W	Gp	25	Р			
Australia		I	DS80	D2P AI	3G						
Cnc6000	Р	140	X4	40	W	Gp	25	2			
Australia			DS80	O1P A	3G						
Cnc6000	Р	140	X4	40	W	Gb	25	Р			
Asia Pacifi Korea	С	I.		36P UL 13P AE		Taiwa	n		DT811P AB0		
Cnc6000	Р	140	X4	40	W	Gn	25	Н			
People's R of China		C	DS79	96P AE	32						
Cnc6000	Р	140	X4	40	D	Gb	76	Р			
United States DT611C ABA and DT610C ABA							l	l			
Cnc6000	Р	140	X4	40	D	Gb	25	Р			
People's R of China	C	DS79	95P AE	32	Taiwa	n		DT809P AB0			
Cnc6000	Р	140	X4	40	D	Gn	25	Н			
People's R of China		Ċ	DS79	94P AE	32						

Table 1-2 HP Compaq nc6000 Models (Continued)

Cnc6000	Р	140	X4	40	D	Mn	51	Р	
United Sta	tes		DT86						
Cnc6000	Р	140	X4	40	С	Gn	51	Р	
Asia Pacifi	С		DS6	52C U	UF				
Cnc6000	Р	140	X4	30	Υ	Gn	25	Р	
United Sta	tes		DS82	25C AI	ВА				
Cnc6000	Р	140	X4	30	W	Gi	25	Р	
Belgium Denmark France Germany Greece Iceland Italy The Nethe	Denmark DJ333A ABY France DJ333A ABF Germany DJ333A ABG Greece DJ333A AB7 Iceland DJ333A A2M						ay d gal en erland d Kingo	dom	DJ333A ABN DJ333A AKD DJ333A AB9 DJ333A ABE DJ333A AK8 DJ333A UUF DJ333A ABU
Cnc6000	Р	140	X4	30	W	Gg	25	Р	
Europe	,		DJ32	23S AE	BB			,	
Cnc6000	Р	140	X4	30	D	Gb	25	Р	
Asia Pacifi Australia French Ca			DS80	10P UU 00P AE 30U AI	3G	Taiwa United	n I State	s	DT810P AB0 DH930U ABA
Cnc6000	Р	140	X4	30	D	Gb	25	2	
Australia DS799P ABG Japan DT642P ABJ						Japan	/Englis	sh	DT642P ACF

Table 1-2 HP Compaq nc6000 Models *(Continued)*

Cnc6000	Р	140	X4	30	D	Gp	25	Р	
Belgium	Asia Pacific DT412C UUF Belgium DJ254A UUG Czech Republic DJ254A AKB							ands	DJ254A ABH and DT412C ABH
Denmark	DJ25	Norwa	av		DJ254A ABN				
Europe				4A AE		People			DT412C AB2
France			DJ25	54A AE		Rep	ublic		
			and				hina		
				12C AE		Polan	-		DJ254A AKD
French Ca	nada			12C AE		Portug	•		DJ254A AB9
Germany				4A AE		Russia			DJ254A ACB
				12C AE	3D,	Slove	nia		DJ254A AKN
			and		_	Spain			DJ254A ABE
_				26S AE	_	Swed	en		DJ254A AK8
Greece				4A AE					and
Hungary				4A Ak	-	0 ''			DT412C AK8
Iceland				4A A2		Switzerland Taiwan			DJ254A UUZ
Israel				12C AE					DT412C AB0
Italy				54A AE 12C AE		Turkey		J	DJ254A AB8 DJ254A ABU
Japan Japan/Eng	liob					United	Kingo	וווסג	and
Japan/⊑ng Korea	11511		DT412C ACF DT412C AB1						DT412C ABU
Notea			D1412C AB1			United States			DT412C ABO
		I	I			Office	Jiaie	3	D14120 ADA
Cnc6000	Р	140	X4	30	D	Gp	25	2	
Belgium			DJ25	5A UL	JG	Norwa	ay		DJ255A ABN
Czech Rep	oublic		DJ25	5A AK	ſΒ	Polan	d		DJ255A AKD
Denmark			DJ25	55A AE	3Y	Portug	gal		DJ255A AB9
Europe			DJ25	55A AE	3B	Russia	a		DJ255A ACB
France			DJ25	55A AE	3F	Slove	nia		DJ255A AKN
Germany		DJ255A ABD				Spain			DJ255A ABE
Greece		DJ255A AB7				Swed			DJ255A AK8
Hungary	<u> </u>						erland		DJ255A UUZ
Iceland DJ255A A2M						Turkey		DJ255A AB8	
Italy				DJ255A ABZ			d Kingo	dom	DJ255A ABU
The Nethe	rlands		DJ25	55A AE	3H				

	Table 1-2	
HP Compag	nc6000 Models	(Continued)

Cnc6000	Р	140	X4	30	D	Gn	25	Р	
Australia French Canada Hong Kong		DS798P ABG DH913U ABC DS806P AB5		United States		S	DH913U ABA and DS847C ABA		
Cnc6000	Р	140	X4	30	D	Gn	25	2	
Australia		•	DS79	7P A	3G				

1.2 Features

- Mobile Intel Pentium 4 1.8-GHz Processor-M, with 2.0-MB L2 cache, varying by notebook model.
- Mobile Intel Pentium M 1.7-, 1.6-, 1.5-, and 1.4-GHz processors, all with 1.0-MB L2 cache, varying by notebook model.
- 14.1-inch SXGA+ (1400 × 1050) or XGA (1024 × 768) TFT displays with over 16.7 million colors, varying by notebook model
- ATI MOBILITY RADEON 9600 graphics controller with 64 or 32 MB of video memory, varying by notebook model
- 60-, 40-, or 30-GB high-capacity hard drive, varying by notebook model
- 256-MB DDR synchronous DRAM (SDRAM) at 333 MHz, expandable to 2.0 GB
- Microsoft® Windows® 2000 or Windows XP Pro, varying by notebook model
- Full-size Windows 98 keyboard with integrated numeric keypad
- Dual pointing devices (TouchPad and pointing stick)
- Integrated Secure Digital (SD) Memory Card flash media slot
- Support for MultiBay device

- Integrated 10/100/1000BASE-T Ethernet local area network (LAN) NIC with RJ-45 connector
- Integrated wireless support for Bluetooth® LAN and Mini PCI 802.11a/b/g LAN devices
- Support for two Type II or one Type III PC Card slots with support for both 32-bit (CardBus) and 16-bit PC Cards
- External 65-watt AC adapter with power cord
- 8- or 6-cell Li-Ion battery pack

	7 1
Ste	reo speakers
Suj	pport for the following devices in the MultiBay:
	24X Max CD-ROM drive
	24X Max DVD/CD-RW combo drive
	8X Max DVD-ROM drive
	DVD+RW/R and CD-RW combo drive
	8-cell Prismatic battery pack
Co	nnectors for:
	SD Memory Card
	Infrared
	One Type III PC Card slot
	Two Type II PC Card slots
	RJ-11 (modem)
	RJ-45 network interface card (NIC)
	Universal Serial Bus (USB) v. 2.0
	S-Video
	Parallel
	External monitor
	1
	2
	F
	Stereo speaker/headphone

1.3 Clearing a Password

If the notebook you are servicing has an unknown password, follow these steps to clear the password. These steps also clear CMOS:

- 1. Prepare the notebook for disassembly (refer to Section 5.3, "Preparing the Notebook for Disassembly," for more information).
- 2. Remove the real time clock (RTC) battery (refer to Section 5.18, "RTC Battery").
- 3. Wait approximately five minutes.
- 4. Replace the RTC battery and reassemble the notebook.
- 5. Connect AC power to the notebook. Do *not* reinsert any battery packs at this time.
- 6. Turn on the notebook.

All passwords and all CMOS settings have been cleared.

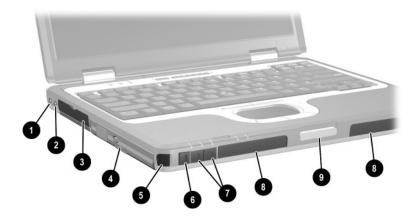
1.4 Power Management

The notebook comes with power management features that extend battery operating time and conserve power. The notebook supports the following power management features:

- Standby
- Hibernation
- Customization of settings by the user
- Hotkeys for setting level of performance
- Lid switch Standby/resume
- Power/Standby button
- Advanced Configuration and Power Management (ACPM) compliance

1.5 External Components

The external components on the front and left side of the notebook are shown below and described in Table 1-3.

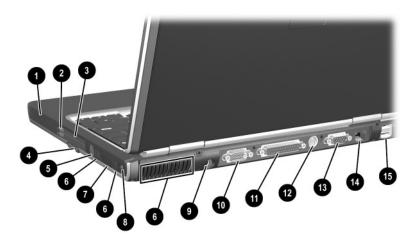


Front and Left-Side Components

Table 1-3 Front and Left-Side Components

Item	Component	Function
1	Audio line-out jack	Produces system sound when connected to optional powered stereo speakers, headphones, headset, or television audio.
2	Microphone jack	Connects an optional monaural microphone.
3	Hard drive bay	Holds the primary hard drive.
4	MultiBay device slot	Holds a MultiBay device.
5	Infrared port	Provides wireless communication between the notebook and an optional IrDA-compliant device.
6	Mute button	On: Mutes the system volume. A light comes on when the button is pushed in and the sound is muted.
7	Volume control buttons	Increase and decrease system volume. Press the volume up button to increase sound. Press the volume down button to decrease sound.
8	Stereo speakers (2)	Produce stereo sound.
9	Display release latch	Opens the notebook.

The notebook rear panel and right-side components are shown below and described in Table 1-4.



Rear Panel and Right Side Components

Table 1-4
Rear Panel and Right-Side Components

Item	Component	Function
1	Battery slot	Holds the primary battery.
2	PC Card eject buttons	Release PC Card devices from the PC Card slots.
3	PC Card slots (2)	Support optional Type I, Type II, or Type III 32-bit (CardBus) or 16-bit PC Cards.
4	Secure Digital (SD) Memory Card slot	Accepts SD Cards and MultiMediaCards.
5	RJ-11 telephone jack	Connects a modem cable.

Table 1-4
Rear Panel and Right-Side Components (Continued)

Item	Component	Function
6	Vents (3)	Allow airflow to cool internal components.
		To prevent overheating, do not obstruct vents. Using the notebook on a soft surface, such as a pillow, blanket, rug, or thick clothing, may block airflow.
7	Bluetooth compartment	Holds a Bluetooth wireless device.
8	Security cable slot	Attaches an optional security cable to the notebook.
		The purpose of security solutions is to act as a deterrent. These solutions do not prevent the product from being mishandled or stolen.
9	AC power connector	Connects an AC adapter or an optional Automobile Power Adapter/Charger, or Aircraft Power Adapter.
10	Serial connector	Connects an optional serial device.
11	Parallel connector	Connects an optional parallel device, such as an external diskette drive bay or a printer.
12	S-Video connector	Connects an optional S-Video device, such as a television, VCR, camcorder, overhead projector, or video capture card.
13	External monitor connector	Connects an optional external monitor or overhead projector.
14	RJ-45 network jack	Connects a network cable.
15	USB connectors (2)	Connect USB 1.1- and 2.0-compliant devices to the notebook, using a standard USB cable.

The notebook keyboard components are shown below and described in Table 1-5.

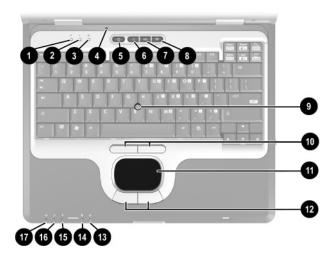


Keyboard Components

Table 1-5 Keyboard Components

Item	Component	Function
1	fn key	Executes frequently used system functions when pressed in combination with another key.
2	caps lock key	Enables caps lock and turns on the caps lock light.
3	f1 through f12 function keys	Perform system and application tasks. When combined with the fn key, the function keys f1 and f3 through f12 perform additional tasks as hotkeys.
4	num lock key	Enables numeric lock and the internal keypad.
5	Embedded numeric keypad	Standard numeric keypad.
6	Cursor control keys	Move the cursor around the screen.
7	Applications key	Displays a shortcut menu for items beneath the pointer.
8	Windows logo key	Display the Windows Start menu.

The notebook top components are shown below and described in Table 1-6.



Top Components

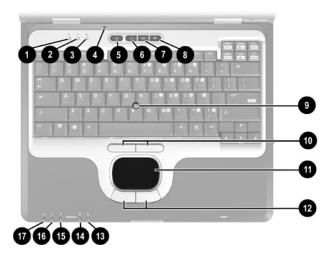
Table 1-6
Top Components

Item	Component	Function
1	Num lock light	On: Num lock is on or the embedded numeric keypad is enabled.
2	Caps lock light	On: Caps lock is on.
3	Scroll lock light	On: Scroll lock is on.

Table 1-6 Top Components (Continued)

Item	Component	Function
4	Display lid switch*	If the notebook is closed while on, turns off the display.
		If the notebook is opened while on, turns on the display.
5	Power button*	When the notebook is:
		Off, press and release to turn on the notebook.
		In Standby, press and release to exit Standby.
		■ In Hibernation, press and release to exit Hibernation.
		If the system has stopped responding and Windows shutdown procedures cannot be used, press and hold for 5 seconds to turn off the notebook.
6	QuickLock button	Disables the keyboard and pointing device and clears the display.
7	Wireless On/Off button	Enables and disables the integrated wireless device(s) on the notebook.
		When using the Wireless On/Off button to enable integrated WLAN or Bluetooth, first ensure that WLAN or Bluetooth has been enabled in the software and that the wireless on/off light is on before attempting to make a connection.

^{*}This table describes default settings. For information about changing the functions of the display lid switch and power button and about using Standby and Hibernation, refer to the "Power" chapter in the *Software Guide* on the *Documentation Library CD*.

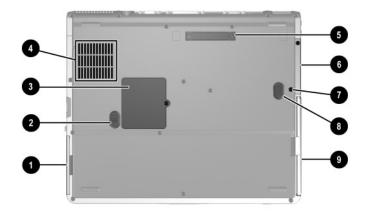


Top Components (Continued)

Table 1-6
Top Components (Continued)

Item	Component	Function
8	Presentation Mode button	Alternates between presentation modes.
9	Pointing stick	Moves the pointer and selects or activates items on the screen.
10	Left and right pointing stick buttons	Function like the left and right mouse buttons on an external mouse.
11	TouchPad	Moves the pointer and selects or activates items on the screen.
12	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
13	MultiBay light	On: A device in the MultiBay is being accessed.
14	Hard drive light	On: Hard drive in the hard drive bay is being accessed.
15	Battery light	On: A battery pack is charging. Blinking: A battery pack that is the only available power source has reached a low-battery condition. When the battery reaches a critical low-battery condition, the battery light begins blinking more quickly.
16	Power/Standby light	On: Power is turned on. Blinking: Notebook is in Standby. The power/Standby light also blinks when a battery pack that is the only available power source reaches a critical low-battery condition. The light goes off when the system enters Hibernation or shuts down.
17	Wireless on/off light	On: An integrated wireless device has been enabled.

The external components on the bottom of the notebook are shown below and described in Table 1-7.



Bottom Components

Table 1-7
Bottom Components

Item	Component	Function
1	Battery bay	Holds the primary battery pack.
2	Battery release latch	Releases a battery pack from the battery bay.

Table 1-7
Bottom Components (Continued)

Item	Component	Function
3	Mini PCI compartment	Holds an optional wireless LAN or ISDN device.
		The FCC does not allow unauthorized Mini PCI devices to be used in the notebook. Installing an unauthorized Mini PCI device can prevent the notebook from operating properly and might result in a warning message. To resume proper notebook operation, remove the unauthorized device. Contact the HP Customer Care Center if a warning message about the Mini PCI device displays in error.
4	Intake vent	Allows airflow to cool internal components.
		To prevent overheating, do not obstruct vents. Using the notebook on a soft surface, such as a pillow, blanket, rug, or thick clothing, may block airflow.
5	Docking connector	Connects the notebook to an optional HP Port Replicator.
6	Hard drive bay	Holds the internal hard drive.
7	Hard drive security screw	Secures the hard drive.
8	MultiBay release latch	Releases the MultiBay device.
9	MultiBay	Holds the MultiBay device.

1.6 Design Overview

This section presents a design overview of key parts and features of the notebook. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps.

The system board provides the following device connections:

- Memory expansion board
- Mini PCI communications device
- Hard drive
- Display
- Keyboard and TouchPad
- Audio
- Mobile Intel Pentium 4 Processor-M
- Fan
- PC Card



CAUTION: To properly ventilate the notebook, allow at least a 7.6-cm (3-inch) clearance on all sides of the notebook.

The notebook uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to come on automatically when high temperature conditions exist. These conditions can be caused by high external temperatures, heavy system power consumption, certain power management/battery conservation configurations, battery fast charging, and some software applications. Exhaust air is displaced through the ventilation grill located on the notebook rear panel.

Troubleshooting



WARNING: Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

2.1 Computer Setup and Diagnostics Utilities

The notebook features two system management utilities:

■ Computer Setup—A system information and customization utility that can be used even when your operating system is not working or will not load. This utility includes settings that are not available in Microsoft Windows.

dia	agnostics for Windows —A system information and gnostic utility that is used within the Windows operating tem. Use this utility whenever possible to:
	Display system information.
	Test system components.
	Troubleshoot a device configuration problem in Windows XP Professional or Windows XP Home.



It is not necessary to configure a device connected to a USB connector on the notebook or to an optional HP Port Replicator.

Using Computer Setup

Information and settings in Computer Setup are accessed from the File, Security, or Advanced menus:

- Turn on or restart the notebook. Press F10 while the F10 = ROM-Based Setup message is displayed in the lower left corner of the screen.
 To change the language, press F2.
 To view navigation information, press F1.
 To return to the Computer Setup menu, press esc.
 Select the File, Security, or Advanced menu.
 To close Computer Setup and restart the notebook:
 Select File > Save Changes and Exit and press enter.
 - ☐ Select File > Ignore Changes and Exit and press enter.
- 4. When you are prompted to confirm your action, press F10.

Selecting from the File Menu

Table 2-1 File Menu

Select	To Do This
System Information	View identification information about the notebook, a Port Replicator, and any battery packs in the system.
	View specification information about the processor, memory and cache size, and system ROM.
Save to Floppy	Save system configuration settings to a diskette.
Restore from Floppy	Restore system configuration settings from a diskette.
Restore Defaults	Replace configuration settings in Computer Setup with factory default settings. Identification information is retained.
Ignore Changes and Exit	Cancel changes entered during the current session, then exit and restart the notebook.
Save Changes and Exit	Save changes entered during the current session, then exit and restart the notebook.

Selecting from the Security Menu

Table 2-2 Security Menu

Select	To Do This
Setup Password	Enter, change, or delete a Setup password. The Setup password is called an administrator password in Computer Security, a program accessed from the Windows Control Panel.
Power-on Password	Enter, change, or delete a power-on password.
DriveLock Passwords	Enable/disable DriveLock; change a DriveLock User or Master password.
	DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the notebook.
Password Options	Enable/disable:
(Password options can be selected only when a power-on password has been set.)	■ QuickLock
	QuickLock on Standby
	■ QuickBlank
	To enable QuickLock on Standby or QuickBlank, you must first enable QuickLock.
Device Security	Enable/disable:
	■ Ports or diskette drives*
	■ Diskette write*
	■ CD-ROM or diskette startup
	Settings for a DVD-ROM can be entered in the CD-ROM field.
System IDs	Enter identification numbers for the notebook, a Port Replicator, and all battery packs in the system.

Selecting from the Advanced Menu

Table 2-3 Advanced Menu

Colort To Do Thio		
Select	To Do This	
Language	Change the Computer Setup language.	
Boot Options	Enable/disable:	
	QuickBoot, which starts the notebook more quickly by eliminating some startup tests. (If you suspect a memory failure and want to test memory automatically during startup, disable QuickBoot.)	
	MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.	
Device Options	Enable/disable the embedded numeric keypad at startup.	
	Enable/disable multiple standard pointing devices at startup. (To set the notebook to support only a single, usually nonstandard, pointing device at startup, select Disable.)	
	Enable/disable USB legacy support for a USB keyboard. (When USB legacy support is enabled, the keyboard works even when a Windows operating system is not loaded.)	
	■ Set an optional external monitor or overhead projector connected to a video card in a Port Replicator as the primary device. (When the notebook display is set as secondary, the notebook must be shut down before it is undocked from a Port Replicator.)	

Table 2-3 Advanced Menu (Continued)

Advanced Mend (Continued)		
Select	To Do This	
Device Options (continued)	Change the parallel port mode from Enhanced Parallel Port (EPP, the default setting) to standard, bi-directional EPP, or Enhanced Capabilities Port (ECP).	
	Set video-out mode to NTSC (default), PAL, NTSC-J, or PAL-M.*	
	Enable/disable all settings in the Intel SpeedStep window. (When Disable is selected, the notebook runs in Battery Optimized mode.)	
	Specify how the notebook recognizes multiple identical Port Replicators that are identically equipped. Select Disable to recognize the Port Replicators as a single Port Replicator; select Enable to recognize the Port Replicators individually, by serial number.	
	Enable/disable the reporting of the processor serial number by the processor to the software.	
HDD Self Test Options	Run a quick comprehensive self test on hard drives in the system that support the test features.	

*Video modes vary even within regions. However, NTSC is common in North America; PAL, in Europe, Africa, and the Middle East; NTSC-J, in Japan; and PAL-M, in Brazil. Other South and Central American regions can use NTSC, PAL, or PAL-M.

2.2 Using Diagnostics for Windows

When you access Diagnostics for Windows, a scan of all system components is displayed on the screen before the diagnostics window opens.

You can display more or less information from anywhere within Diagnostics for Windows by selecting Level on the menu bar.

Diagnostics for Windows is designed to test HP components. If other components are tested, the results might be inconclusive.

Obtaining, Saving, or Printing Configuration Information

- Access Diagnostics for Windows by selecting Start > Settings > Control Panel > Diagnostics for Windows.
- Select Categories, then select a category from the drop-down list.
 - ☐ To save the information, select File > Save As.
 - ☐ To print the information, select File > Print.
- 3. To close Diagnostics for Windows, select File > Exit.

Obtaining, Saving, or Printing Diagnostic Test Information

- 1. Access Diagnostics for Windows by selecting Start > Settings > Control Panel > Diagnostics for Windows.
- 2. Select the Test tab.
- 3. In the scroll box, select the category or device you want to test.
- 4. Select a test type:
 - ☐ Quick Test—Runs a quick, general test on each device in a selected category.
 - ☐ Complete Test—Performs maximum testing on each device in a selected category.
 - ☐ Custom Test—Performs maximum testing on a selected device.
 - ◆ To run all tests for your selected device, select the Check All button.
 - ◆ To run only the tests you select, select the Uncheck All button, then select the check box for each test you want to run.

5. Select a test mode:

- ☐ Interactive Mode—Provides maximum control over the testing process. You determine whether the test was passed or failed. You might be prompted to insert or remove devices.
- ☐ Unattended Mode—Does not display prompts. If errors are found, they are displayed when testing is complete.

7. Select a tab to view a test report:
Status tab—Summarizes the tests run, passed, and failed during the current testing session.
Log tab—Lists tests run on the system, the number of times each test has run, the number of errors found on each test, and the total run time of each test.
Error tab—Lists all errors found in the notebook, along with the corresponding error codes.
8. Select a tab to save the report:
Log tab—Select the Save button.
9. Select a tab to print the report:
Log tab—Select File > Save As, then print the file from your folder.

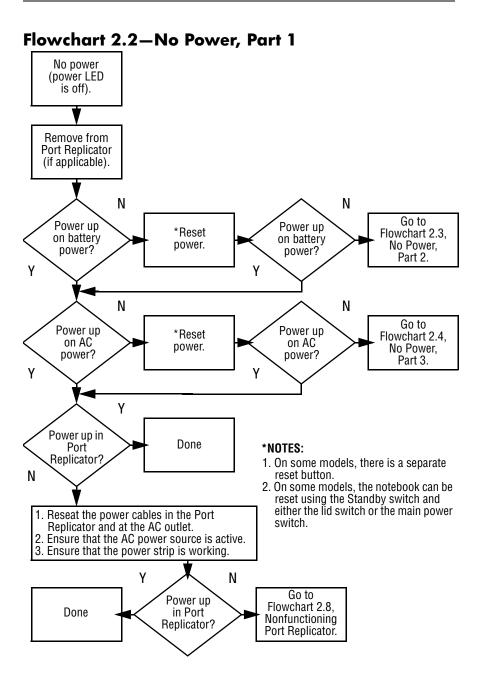
6. Select the Begin Testing button.

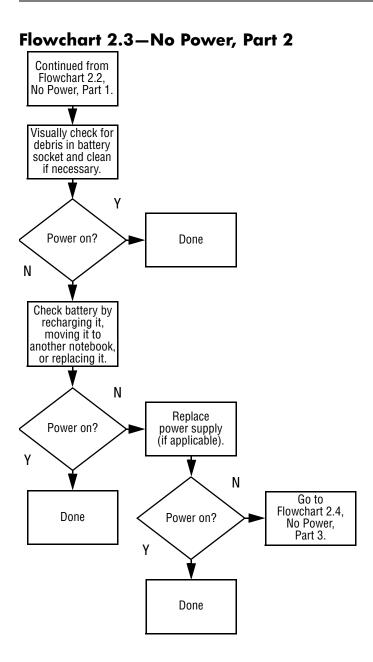
2.3 Troubleshooting Flowcharts

Table 2-4 Troubleshooting Flowcharts Overview

Flowchart	Description
2.1	Initial troubleshooting
2.2	No power, part 1
2.3	No power, part 2
2.4	No power, part 3
2.5	No power, part 4
2.6	No video, part 1
2.7	No video, part 2
2.8	Nonfunctioning Port Replicator
2.9	No operating system (OS) loading
2.10	No OS loading from hard drive, part 1
2.11	No OS loading from hard drive, part 2
2.12	No OS loading from hard drive, part 3
2.13	No OS loading from diskette drive
2.14	No OS loading from CD- or DVD-ROM drive
2.15	No audio, part 1
2.16	No audio, part 2
2.17	Nonfunctioning device
2.18	Nonfunctioning keyboard
2.19	Nonfunctioning pointing device
2.20	No network or modem connection

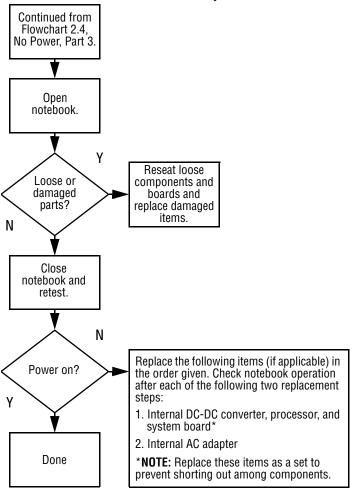
Flowchart 2.1—Initial Troubleshooting Begin troubleshooting. N Go to Is there Flowchart 2.2. power? No Power. Υ N Check Beeps. LED board. LEDs, or error N speaker messages? connections. Go to All drives working? Υ Flowchart 2.17, Nonfunctioning Device. N Υ Go to Is there video? Flowchart 2.6, (no boot) N Go to No Video. Flowchart 2.18. Keyboard) Nonfunctioning γ pointing Keyboard device or Flowchart 2.19. working? N Nonfunctioning Υ Pointing Device. Go to Is the OS Flowchart 2.9, loading? N No OS Loading. Go to Connecting Υ Flowchart 2.20. to network No Network or or modem? Modem. N Υ Go to Is there Flowchart 2.15, sound? No Audio. End Υ

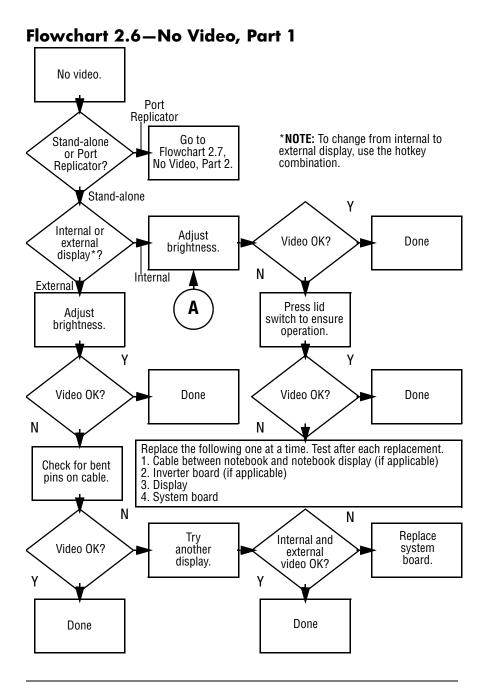


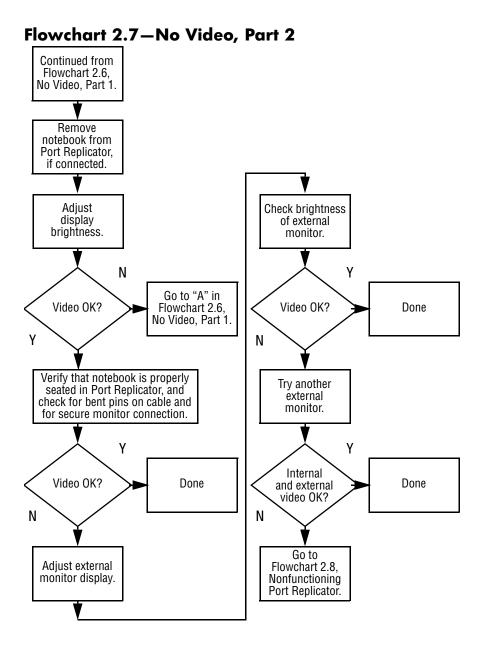


Flowchart 2.4—No Power, Part 3 Continued from Flowchart 2.3, No Power, Part 2. Plug directly into AC outlet. Power LED Done on? N Reseat AC adapter in notebook and at power source. Power on? Done N External N Internal or Replace external AC adapter. Try different Power outlet external AC outlet. adapter? active? N Internal Go to Flowchart 2.5, Power on? Replace No Power, power cord. Part 4. Υ Done Power on? Done N

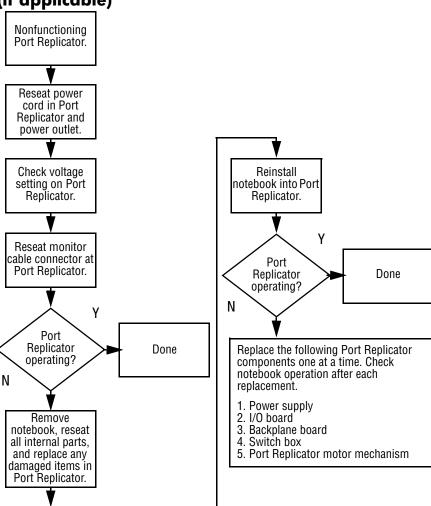
Flowchart 2.5—No Power, Part 4



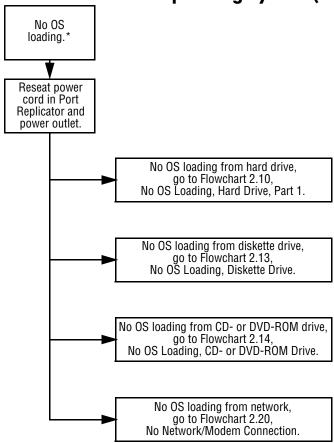




Flowchart 2.8—Nonfunctioning Port Replicator (if applicable)

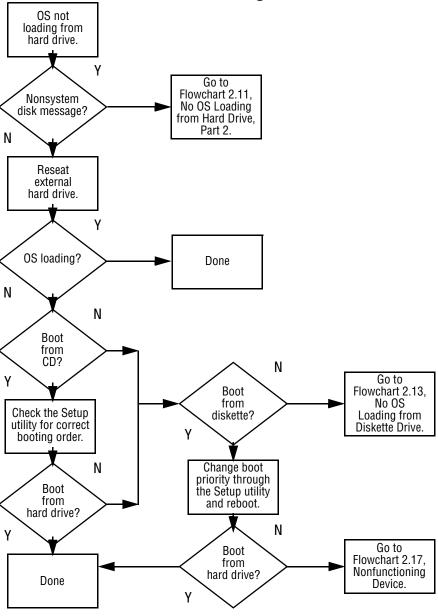


Flowchart 2.9—No Operating System (OS) Loading

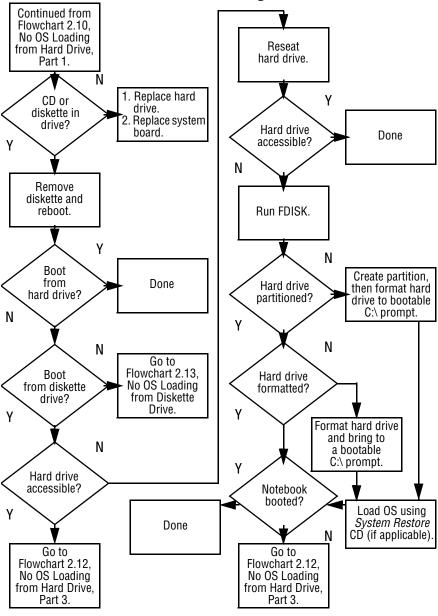


^{*}NOTE: Before beginning to troubleshoot, always check cable connections, cable ends, and drives for bent or damaged pins.

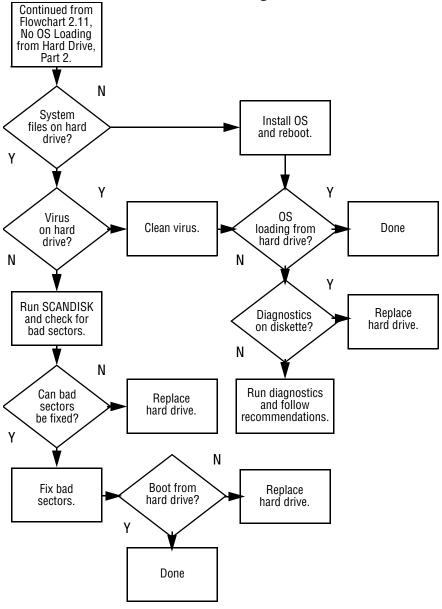
Flowchart 2.10—No OS Loading, Hard Drive, Part 1

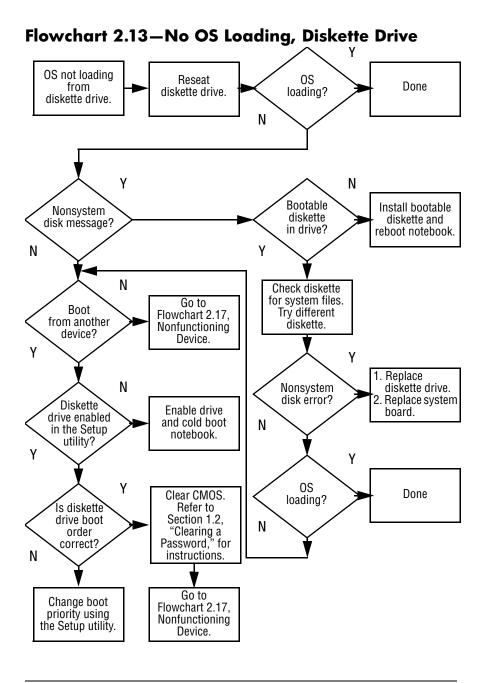


Flowchart 2.11—No OS Loading, Hard Drive, Part 2

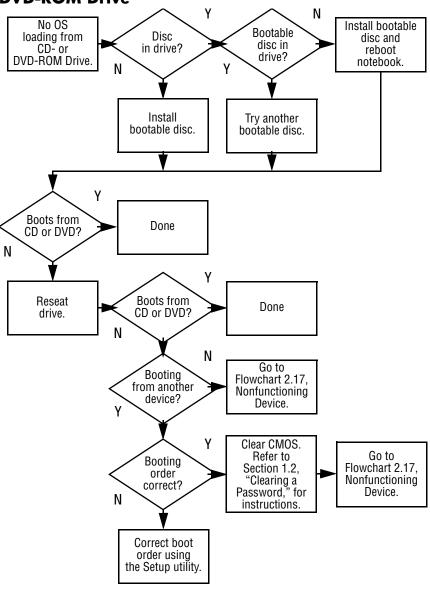


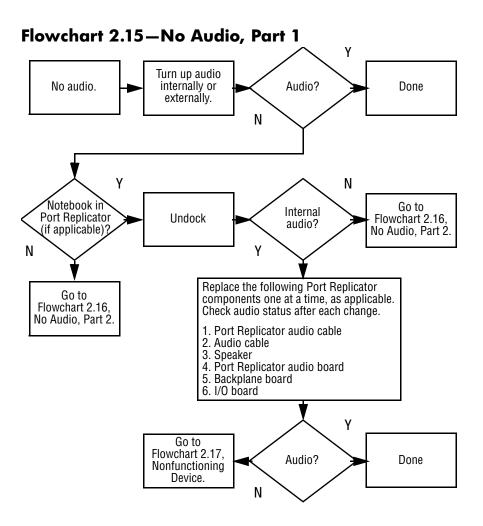
Flowchart 2.12—No OS Loading, Hard Drive, Part 3



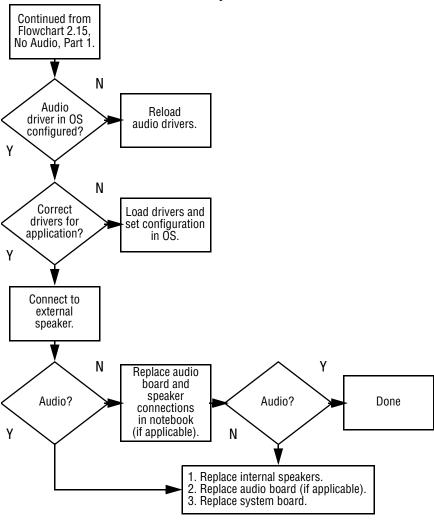


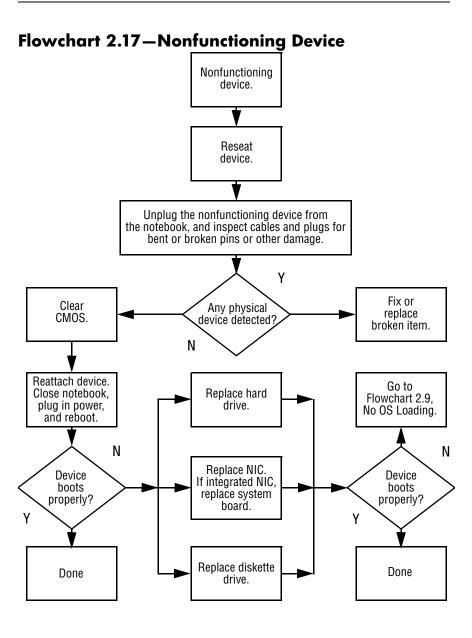
Flowchart 2.14—No OS Loading, CD-ROM or DVD-ROM Drive



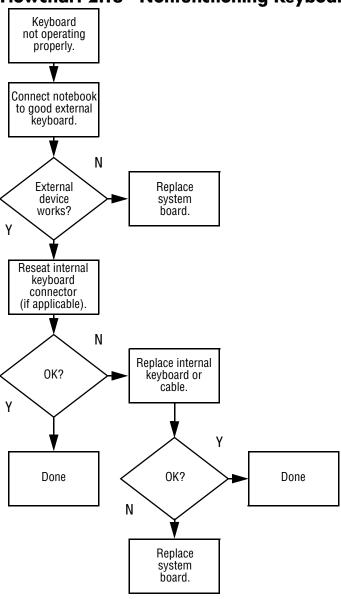


Flowchart 2.16—No Audio, Part 2

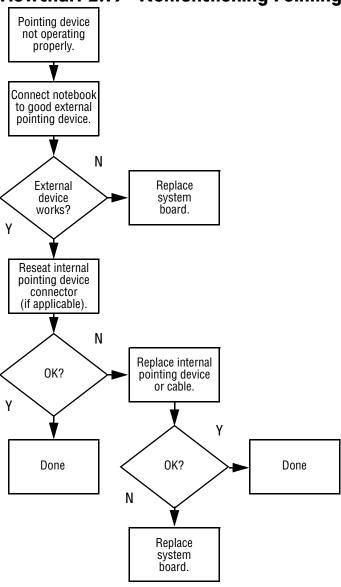




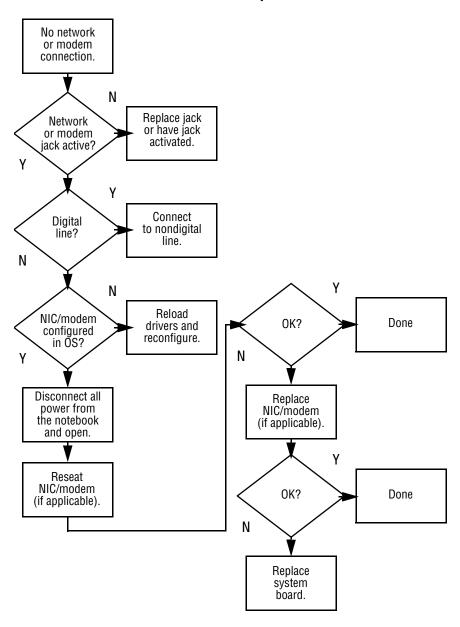
Flowchart 2.18—Nonfunctioning Keyboard



Flowchart 2.19—Nonfunctioning Pointing Device



Flowchart 2.20—No Network/Modem Connection



Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers and option part numbers.

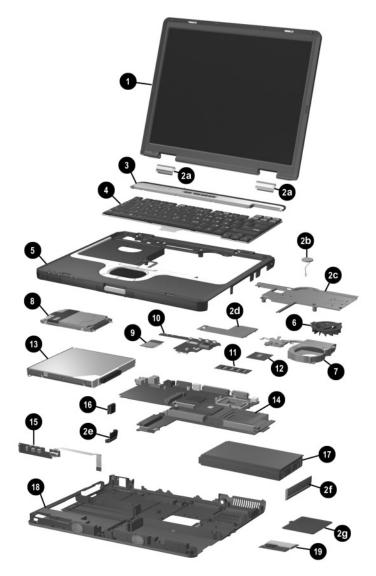
3.1 Serial Number Location

When ordering parts or requesting information, provide the notebook serial number and model number located on the bottom of the notebook.



Serial Number Location

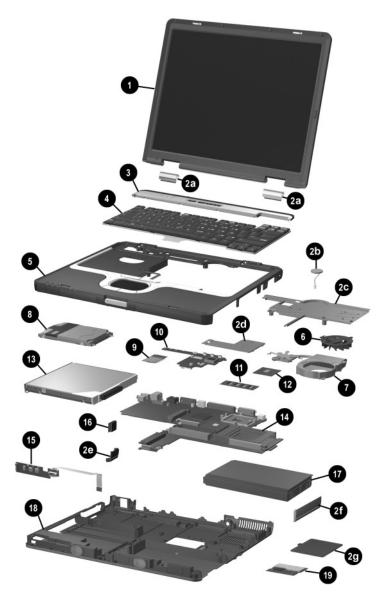
3.2 Notebook Major Components



Notebook Major Components

Table 3-1 Spare Parts: Notebook Major Components

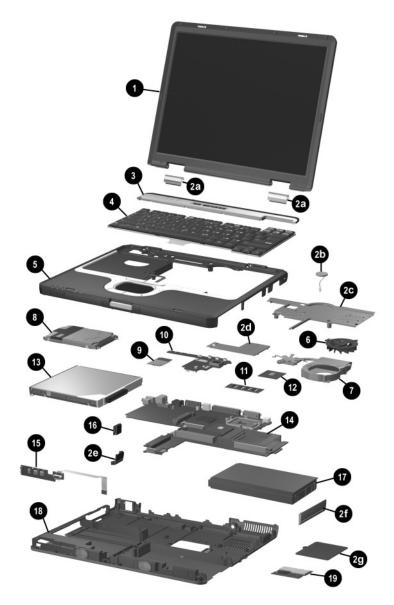
Item	Description			Spare Part Number
1	Display assemblies			
	14.1-inch, TFT 14.1-inch, TFT			344397-001 344396-001
	Miscellaneous components)	Plastics Kit (inc	cludes the following	344411-001
2a 2b 2c 2d 2e 2f 2g	Left and right display hinge covers RTC battery Keyboard plate Memory shield Bluetooth cover Battery bezel Mini PCI compartment cover not illustrated: Notebook feet (4) PC Card slot space savers (2)			
3	Switch cover 344400-001			344400-001
4	Keyboards (include pointing stick)			
	Brazil Czech Republic Denmark European France French Canada Germany Hungary Iceland India International Israel Italy Japan	344391-201 344391-221 344391-081 344391-051 344391-121 344391-041 344391-D1 344391-D61 344391-B31 344391-B81 344391-061 344391-291	Korea Latin America Norway Portugal Russia Saudi Arabia Slovenia Spain Sweden/Finland Switzerland Taiwan Thailand Turkey United Kingdom United States	344391-AD1 344391-161 344391-091 344391-131 344391-251 344391-171 344391-071 344391-101 344391-111 344391-281 344391-141 344391-031 344391-001



Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components (Continued)

Item	Description	Spare Part Number
5	Top cover (includes TouchPad)	344398-001
6	Fan assembly	345065-001
7	Heat sink	344410-001
8	Hard drives	
	80-GB (5400-rpm) 60-GB (5400-rpm) 40-GB (5400-rpm) 30-GB (4200-rpm)	344407-001 344406-001 344405-001 344404-001
9	Modem board (includes cable)	344409-001
10	Bottom board	346883-001
11	Memory expansion boards, 333-MHz	
	1024-MB DDR 512-MB DDR 256-MB DDR	336579-001 336578-001 336577-001
12	Processors	
	Mobile Intel Pentium 4 Processor-M, 1.8-GHz Mobile Intel Pentium 4 Processor-M, 1.7-GHz Mobile Intel Pentium 4 Processor-M, 1.6-GHz Mobile Intel Pentium 4 Processor-M, 1.5-GHz Mobile Intel Pentium 4 Processor-M, 1.4-GHz	345857-001 340165-001 319777-001 347253-001 319775-001

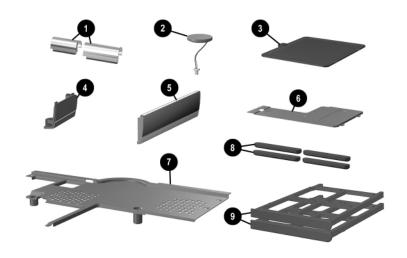


Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components (Continued)

Item	Description	Spare Part Number
13	MultiBay devices	
	24X Max CD-ROM drive 24X Max DVD/CD-RW combo drive 4X Max DVD+RW/R and CD-RW combo drive Diskette drive MultiBay battery pack	100044-001 346789-001 344256-001 241995-001 267747-001
14	System boards	
	Includes 64-MB discrete video memory Includes 32-MB discrete video memory	346885-001 344401-001
15	LED board (includes cable)	346884-001
16	Bluetooth wireless communications board	333605-001
17	Battery packs	
	Primary battery pack, Li-lon, 6-cell, 3.6-Ah, 48-Wh Optional high-capacity battery pack, Li-lon, 8-cell, 4.4-Ah, 63-Wh	338669-001 344408-001
18	Base enclosure (includes speakers)	344399-001
19	Mini PCI communications boards	
	802.11a/b/g LAN board 802.11b/g LAN board 802.11b W500 modem board (for use in Japan)	325525-001 325526-001 339742-291
	Wireless local area network (LAN) cards	
	802.11b (MOW) 802.11b (ROW)	345641-001 345640-001

3.3 Miscellaneous Plastics Kit Components



Miscellaneous Plastics Kit Components

Table 3-2 Miscellaneous Plastics Kit Components Spare Part Number 344411-001

Item	Description
1	Left and right display hinge covers
2	RTC battery
3	Mini PCI compartment cover
4	Bluetooth cover
5	Battery bezel
6	Memory shield
7	Keyboard plate
8	Notebook feet (4)
9	PC Card slot space savers (2)

3.4 Mass Storage Devices

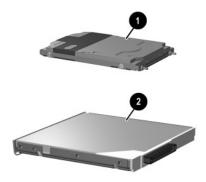


Table 3-3
Mass Storage Devices
Spare Part Number Information

Item	Description	Spare Part Number
1	Hard drives (include hard drive bezel and frame)	
	80-GB (5400-rpm)	344407-001
	60-GB (5400-rpm)	344406-001
	40-GB (5400-rpm)	344405-001
	60-GB (4200-rpm)	344404-001
2	MultiBay devices	
	24X Max CD-ROM drive	100044-001
	24X Max DVD/CD-RW combo drive	346789-001
	4X Max DVD+RW/R and CD-RW combo drive	344256-001
	Diskette drive	241995-001
	MultiBay battery pack	267747-001

3.5 Miscellaneous

Table 3-4 Miscellaneous (not illustrated) Spare Part Information

Description			Spare Part Number
3-wire power cord	ls		
Australia Brazil Denmark Europe/ Middle East/ Africa Israel	246959-011 246959-201 246959-081 246959-021	Italy Japan Korea Switzerland United Kingdom United States	246959-061 246959-291 246959-AD1 246959-AG1 246959-031 246959-001
65-watt AC adapte			239704-001

Table 3-4 Miscellaneous (not illustrated) Spare Part Information

Spare Fait ii	
Description	Spare Part Number
Carrying cases	
Leather, top load, Samsung Leather, top load, SG Nylon, top load, Samsung Nylon, top load, SG Nylon, entry level	325817-001 325817-002 325815-001 325815-002 325814-001
Port Replicators	
Advanced Port Replicator Simple Port Replicator	339096-001 339097-001
Security card	345856-001
Screw Kit (includes the following screws Appendix C, "Screw Listing," for more is screw specifications and usage.)	
■ Phillips PM3.0×4.0 screw	■ Phillips PM1.5×3.0 screw
■ Phillips PM3.0×3.5 screw	■ Torx T8M2.5×5.5 screw
■ Phillips PM2.5×11.0 screw	■ Torx T8M2.5×5.0 screw
■ Phillips PM2.5×9.0 screw	■ Torx T8M2.5×3.5
■ Phillips PM2.5×7.0 screw	flat-head screw
■ Phillips PM2.5×3.5 screw	Torx T5M3.0×4.0 screw
■ Phillips PM2.0×5.0 screw	Hex M2.5×9.0 screw
■ Phillips PM2.0×3.0 screw	■ Hex M2.0×10.0 alignment pin
USB mouse, carbon	164999-001

Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 screwdriver
- 5.0-mm socket for system board standoffs
- Flat-bladed screwdriver
- Tool kit (includes connector removal tool, loopback plugs, and case utility tool)

4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the notebook, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and Connectors



CAUTION: When servicing the notebook, ensure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the notebook.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Ensure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the notebook, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the notebook. If you are unsure whether the notebook is off or in Hibernation, turn the notebook on, then shut it down.
- Before removing a diskette drive or optical drive, ensure that a diskette or disc is not in the drive. Ensure that the optical drive tray is closed.
- Before handling a drive, ensure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces that have at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, a CD-ROM drive, or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "Fragile: Handle With Care."

4.4 Preventing Electrostatic Damage

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal life cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing them from their containers.
- Always be properly grounded when touching a sensitive component or assembly.

- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Ensure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to Table 4-2).
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When using fixtures that must directly contact dissipative surfaces, use only fixtures made of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, connect a wrist strap with alligator clips.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one-megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one-megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes

- Metal tote boxes
- Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1
Typical Electrostatic Voltage Levels

	elative Humio	dity
100/		
10%	40%	55%
35,000 V	15,000 V	7,500 V
12,000 V	5,000 V	3,000 V
6,000 V	800 V	400 V
2,000 V	700 V	400 V
11,500 V	4,000 V	2,000 V
14,500 V	5,000 V	3,500 V
26,500 V	20,000 V	7,000 V
21,000 V	11,000 V	5,000 V
	12,000 V 6,000 V 2,000 V 11,500 V 14,500 V 26,500 V 21,000 V	12,000 V 5,000 V 6,000 V 800 V 2,000 V 700 V 11,500 V 4,000 V 14,500 V 5,000 V 26,500 V 20,000 V

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

Table 4-2 Static-Shielding Materials

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

Removal and Replacement Procedures

This chapter provides removal and replacement procedures.

There are 56 screws and standoffs, in 14 different sizes, that must be removed, replaced, and/or loosened when servicing the notebook. Make special note of each screw size and location during removal and replacement.

Refer to Appendix C, "Screw Listing," for detailed information on screw sizes, locations, and usage.

5.1 Serial Number

Report the notebook serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the notebook.



Serial Number Location

5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing notebook components.

Disassembly Sequence Chart

Section	Description	# of Screws Removed	
5.3	Preparing the notebook for disassembly		
	Battery pack Hard drive	0 2 to remove, 6 to disassemble	
5.4	Notebook feet	0	

Disassembly Sequence Chart (Continued)

Section	Description	# of Screws Removed
5.5	Mini PCI communications board	1
5.6	MultiBay device	0
5.7	Bluetooth wireless communications board	3
5.8	Keyboard	2
5.9	Modem board	2
5.10	Memory expansion board	0
5.11	Switch cover	2
5.12	Keyboard plate	0
5.13	Fan assembly	5
5.14	Heat sink	4
5.15	Processor	0
5.16	Display assembly	4
5.17	Top cover	16
5.18	RTC battery	0
5.19	LED board	0
5.20	Bottom board	2
5.21	System board	5 screws, 2 standoffs

5.3 Preparing the Notebook for Disassembly

Before you begin any removal or installation procedures:

- 1. Save your work, exit all applications, and shut down the notebook. If you are not sure whether the notebook is off or in Hibernation, briefly press the power button. If your work returns to the screen, save your work, exit all applications, and then shut down the notebook.
- 2. Disconnect all external devices connected to the notebook.
- 3. Disconnect the power cord.
- 4. Remove the battery pack by following these steps:

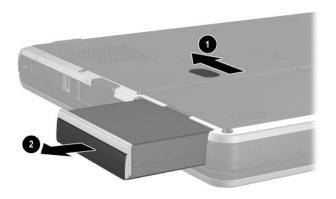
Spare Part Number Information

Battery packs

Primary battery pack, Li-Ion, 6-cell, 3.6-Ah, 48-Wh
Optional high-capacity battery pack, Li-Ion, 8-cell,
4.4-Ah, 63-Wh

a. Turn the notebook upside down, with the front panel facing you.

- b. Slide and hold the battery release latch **①** toward the back of the notebook.
- c. Use the notch in the battery pack to slide the battery pack to the left **2**.
- d. Remove the battery pack.



Removing the Battery Pack

5. Remove the battery bezel by sliding it down and off of the battery pack.



The battery bezel is included in the Miscellaneous Plastics Kit, spare part number 344411-001.



Removing the Battery Bezel

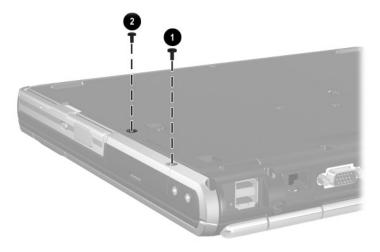
Reverse the above procedure to install the battery pack and battery bezel.

Spare Part Number Information

Hard drives (include hard drive frame and connector)	
80-GB (5400-rpm)	344407-001
60-GB (5400-rpm)	344406-001

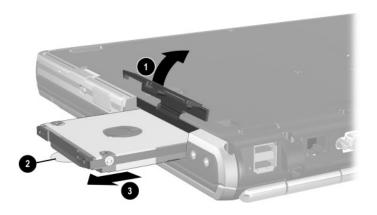
40-GB (5400-rpm) 344405-001 30-GB (4200-rpm) 344404-001

- 6. Remove the hard drive by following these steps:
 - a. Turn the notebook upside down, with the rear panel facing you.
 - b. Remove the T8M2.5×5.0 screw **1** that secures the hard drive door to the notebook.
 - c. Remove the PM3.0×4.0 hard drive security screw ② that secures the hard drive to the notebook.



Removing the Hard Drive Screws

- d. Lift the hard drive cover up and swing it back **①**.
- e. Use the Mylar tab **②** to slide the hard drive to the left **③** to disconnect it from the system board.
- f. Remove the hard drive.

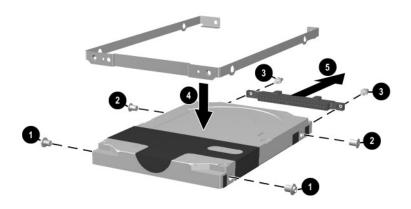


Removing the Hard Drive



CAUTION: The hard drive should be disassembled only if it is damaged and must be repaired. Unnecessary disassembly of the hard drive can result in damage to the hard drive and loss of information.

- g. Remove the two T5M3.0×4.0 screws and the two PM3.0×3.5 screws that secure the hard drive to the hard drive frame.
- h. Use a 4.0-mm socket to remove the two M2.0×10.0 alignment pins 3 that secure the hard drive to the hard drive frame.
- i. Remove the hard drive from the hard drive frame **4**.
- i. Remove the hard drive connector from the hard drive **6**.



Removing the Hard Drive Bracket and Connector

Reverse the above procedure to reassemble and install the hard drive.

5.4 Notebook Feet

The notebook feet are adhesive-backed rubber pads. The notebook feet are included in the Miscellaneous Plastics Kit, spare part number 344411-001. The notebook feet attach to the base enclosure as illustrated below.



Replacing the Notebook Feet

5.5 Mini PCI Communications Board

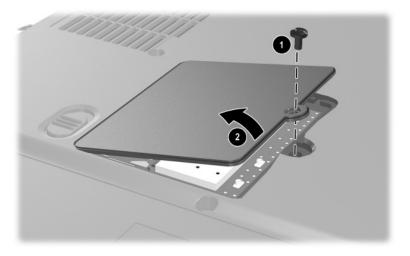
Spare Part Number Information

- pare : are :	
Mini PCI communications boards	
802.11a/b/g LAN board 802.11b/g LAN board 802.11b W500 modem board (for use in Japan)	325525-001 325526-001 339742-291
Wireless LAN cards	000772-201
802.11b (MOW) 802.11b (ROW)	345641-001 345640-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Remove the PM2.5×3.5 screw that secures the Mini PCI compartment cover to the notebook.
- 4. Lift the right side of the cover up and swing it to the left **②**.
- 5. Remove the cover.

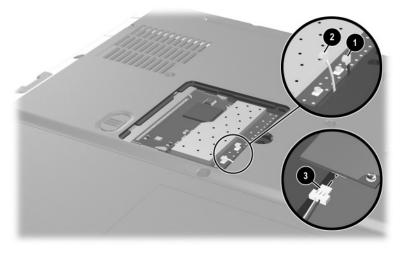


The Mini PCI compartment cover is included in the Miscellaneous Plastics Kit, spare part number 344411-001.



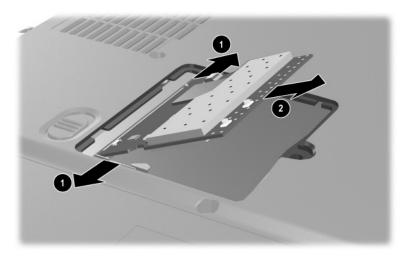
Removing the Mini PCI Compartment Cover

- 6. If a wireless communications device is installed in this compartment, disconnect the two antenna cables from the Mini PCI communications board. Note that the longer cable ① connects to the rear antenna terminal and the shorter antenna cable ② connects to the front antenna terminal.
- 7. If a modem is installed in this compartment, disconnect the modem cable from the modem 3.



Disconnecting the Cables from the Mini PCI Communications Board

- 8. Spread the retaining tabs **1** that secure the Mini PCI communications board to the socket. The board rises up.
- 9. Pull the board away from the socket at a 45-degree angle **2**.



Removing the Mini PCI Communications Board

Reverse the above procedure to install a Mini PCI communications board.

5.6 MultiBay Device

Spare Part Number Information

MultiBay devices	
24X Max CD-ROM drive	100044-001
24X Max DVD/CD-RW combo drive	346789-001
4X Max DVD+RW/R and CD-RW combo drive	344256-001
Diskette drive	241995-001
MultiBay battery pack	267747-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the right side facing you.

- 3. Slide and hold the MultiBay release latch to the right \bullet .
- 4. Remove the MultiBay device **2**.



Removing a MultiBay Device
Reverse the above procedure to install a MultiBay device.

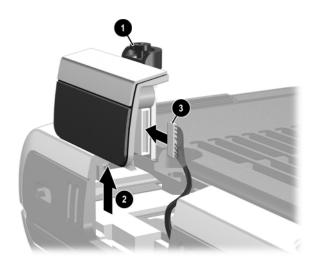
5.7 Bluetooth Wireless Communications Board

Spare Part Number Information

Bluetooth wireless communications board

333605-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the right side facing you.
- 3. Loosen the PM2.0×5.0 screw **1** that secures the Bluetooth cover to the notebook.
- 4. Remove the cover from the notebook as far as the cable will allow **2**.
- 5. Disconnect the cable **3** from the Bluetooth board.

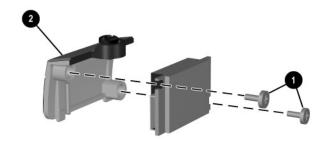


Removing the Bluetooth Cover

- 6. Remove the two PM1.5×3.0 screws **1** that secure the Bluetooth board to the Bluetooth cover **2**.
- 7. Remove the cover from the board.



The Bluetooth cover is included in the Miscellaneous Plastics Kit, spare part number 344411-001.



Removing the Bluetooth Board

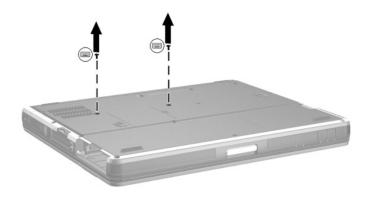
Reverse the above procedure to install a Bluetooth board.

5.8 Keyboard

Spare Part Number Information

Keyboards (include pointing stick)			
Brazil	344391-201	Latin America	344391-161
Czech Republic	344391-221	Norway	344391-091
Denmark	344391-081	Portugal	344391-131
European	344391-A41	Russia	344391-251
France	344391-051	Saudi Arabia	344391-171
French Canada	344391-121	Slovenia	344391-BA1
Germany	344391-041	Spain	344391-071
Hungary	344391-211	Sweden/Finland	344391-101
Iceland	344391-DD1	Switzerland	344391-111
India	344391-D61	Taiwan	344391-AB1
International	344391-B31	Thailand	344391-281
Israel	344391-BB1	Turkey	344391-141
Italy	344391-061	United Kingdom	344391-031
Japan	344391-291	United States	344391-001
Korea	344391-AD1		

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Remove the two T8M2.5×11.0 screws that secure the keyboard to the notebook.



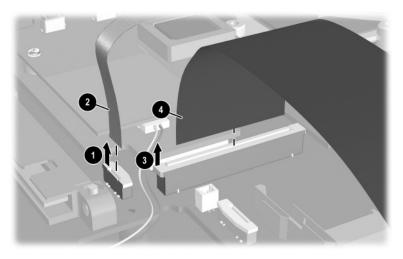
Removing the Keyboard Screws

- 4. Turn the notebook right-side up, with the front facing you.
- 5. Open the notebook.
- 6. Slide the four tabs on the top edge of the keyboard toward you **①**.
- 7. Lift the rear edge of the keyboard up and swing it forward **2** until it rests on the palm rest.



Releasing the Keyboard

- 8. Release the zero insertion force (ZIF) connector **1** to which the pointing stick cable is attached and disconnect the cable **2**.
- 9. Release the ZIF connector **3** to which the keyboard cable is attached and disconnect the cable **4**.



Disconnecting the TouchPad and Keyboard Cables Reverse the above procedure to install the keyboard.

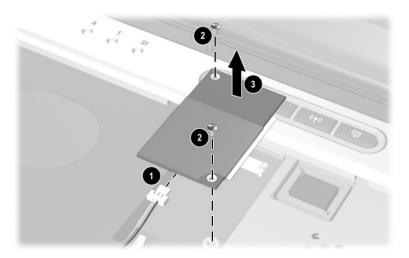
5.9 Modem Board

Spare Part Number Information

Modem board (includes cable)

344409-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Release the keyboard (Section 5.8).
- 3. Disconnect the modem cable **1** from the modem board.
- 4. Remove the two PM2.5×3.5 screws **②** that secure the modem board to the notebook.
- 5. Lift the rear edge of the modem board 3 to disconnect it from the system board.
- 6. Remove the modem board.



Removing the Modem Board

Reverse the above procedure to install the modem board.

5.10 Memory Expansion Board

Spare Part Number Information

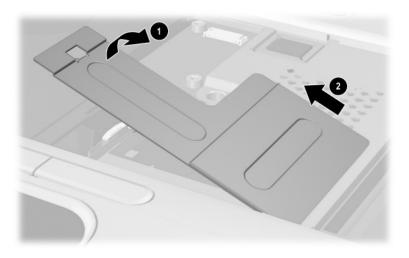
Memory expansion boards, 333-MHz 1024-MB DDR 336579-001

512-MB DDR 336578-001 256-MB DDR 336577-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.8).
- 3. Lift the left side of the memory shield and swing it up and to the right **①** until it rests at a 45-degree angle.
- 4. Slide the shield to the left **2** to remove it.

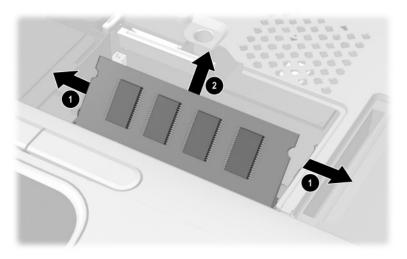


The memory shield is included in the Miscellaneous Plastics Kit, spare part number 344411-001.



Removing the Memory Shield

- 5. Spread the retaining tabs **1** that secure the memory expansion board to the socket. The board rises up.
- 6. Pull the board away from the socket at a 45-degree angle **2**.



Removing a Memory Expansion Board

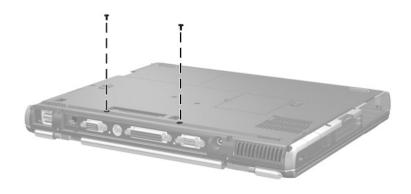
Reverse the above procedure to install a memory expansion board.

5.11 Switch Cover

Spare Part Number Information

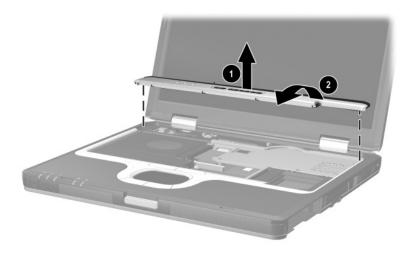
Switch cover 344400-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.8).
- 3. Close the notebook.
- 4. Turn the notebook upside down, with the rear panel facing you.
- 5. Remove the two TM2.5×9.0 screws that secure the switch cover to the notebook.



Removing the Switch Cover Screws

- 6. Turn the notebook right-side up, with the front facing you.
- 7. Open the notebook.
- 8. Lift up on the middle of the switch cover **1** to disengage it from the notebook.
- 9. Swing the rear edge of the switch cover up and forward **②**.
- 10. Remove the switch cover.



Removing the Switch Cover

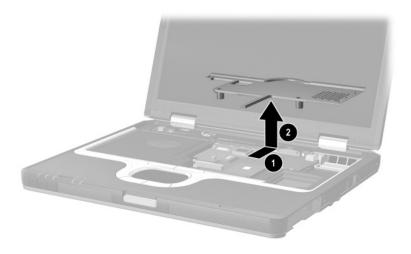
Reverse the above procedure to install the switch cover.

5.12 Keyboard Plate



The keyboard plate is included in the Miscellaneous Plastics Kit, spare part number 344411-001.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.8).
- 3. Remove the switch cover (Section 5.11).
- 4. Slide the keyboard plate toward the back of the notebook **1** to disengage the plate tabs from the slots in the top cover, and then lift the plate straight up **2** to remove it.



Removing the Keyboard Plate

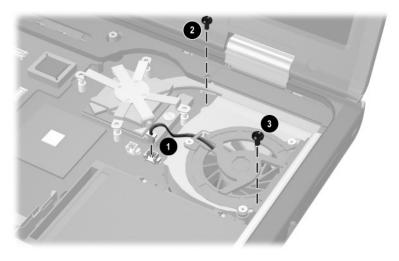
Reverse the above procedure to install the keyboard plate.

5.13 Fan Assembly

Spare Part Number Information

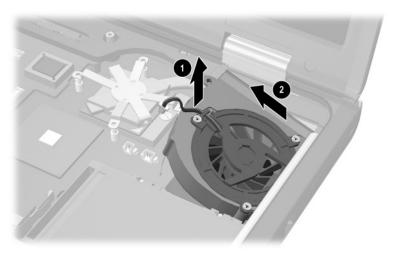
Fan assembly 345065-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.8).
- 3. Remove the switch cover (Section 5.11).
- 4. Remove the keyboard plate (Section 5.12).
- 5. Disconnect the fan cable **1** from the system board.
- 6. Remove the T8M2.5×7.0 ② and T8M2.5×5.0 screws ③ that secure the fan assembly to the notebook.



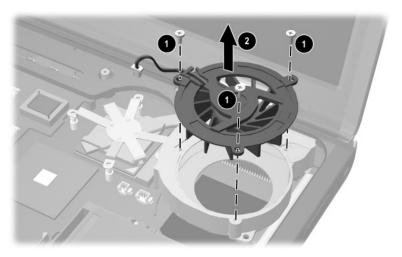
Removing the Fan Assembly Screws

- 7. Lift the left side of the fan assembly **①** until it rests at an angle.
- 8. Slide the fan assembly up and to the left **2** to remove it from the notebook.



Removing the Fan Assembly

- 9. Remove the three PM2.0×3.0 screws **1** that secure the fan to the fan housing.
- 10. Remove the fan **②**.



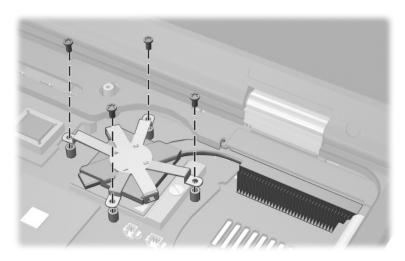
Removing the Fan from the Fan Assembly
Reverse the above procedure to install the fan assembly.

5.14 Heat Sink

Spare Part Number Information

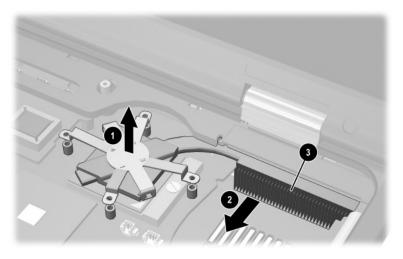
Heat sink 344410-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - ☐ Keyboard (Section 5.8)
 - ☐ Switch cover (Section 5.11)
 - ☐ Keyboard plate (Section 5.12)
 - ☐ Fan assembly (Section 5.13)
- 2. Remove the four T8M2.5×5.0 screws that secure the heat sink bracket to the system board.



Removing the Heat Sink

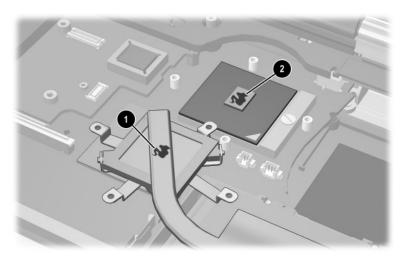
- 3. Lift the left side of the heat sink up **1** until the thermal grease bond between the heat sink and the processor disengages.
- 4. Slide the heat sink forward **2** until the cooling fins **3** clear the top cover.
- 5. Lift the heat sink straight up to remove it.



Removing the Heat Sink



Carefully clean any thermal grease residue from the underside of the heat sink **1** and processor surfaces **2** each time you remove the heat sink. Then apply new thermal grease to both surfaces.



Removing the Thermal Grease From the Heat Sink and Processor Reverse the above procedure to install the heat sink.

5.15 Processor

Spare Part Number Information

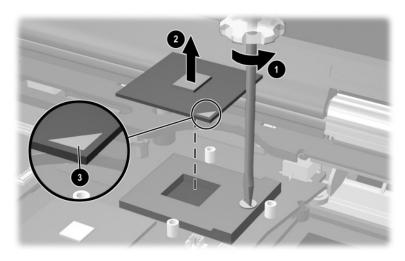
Processors (include thermal grease)		
Mobile Intel Pentium 4 Processor-M, 1.8-GHz	345857-001	
Mobile Intel Pentium 4 Processor-M, 1.7-GHz Mobile Intel Pentium 4 Processor-M, 1.6-GHz	340165-001 319777-001	
Mobile Intel Pentium 4 Processor-M, 1.5-GHz	347253-001	
Mobile Intel Pentium 4 Processor-M, 1.4-GHz	319775-001	

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - ☐ Keyboard (Section 5.8)
 - ☐ Switch cover (Section 5.11)
 - ☐ Keyboard plate (Section 5.12)
 - ☐ Fan assembly (Section 5.13)
 - ☐ Heat sink (Section 5.14)

- 2. Use a flat-bladed screwdriver to turn the processor lock screw one-quarter turn counterclockwise **1** to release the processor from the socket.
- 3. Lift the processor straight up **2** to remove it.



Note that the gold triangle **3** on the processor should be aligned in the lower right corner when you install the processor.



Removing the Processor

Reverse the above procedure to install the processor.

5.16 Display Assembly

Spare Part Number Information

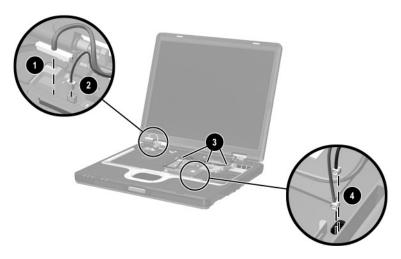
1. Prepare the notebook for disassembly (Section 5.3).

Display assemblies

14.1-inch, TFT, SXGA+ 14.1-inch, TFT, XGA 344397-001 344396-001

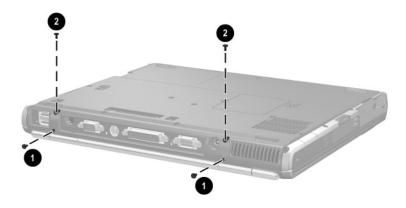
- - 2. Disconnect the wireless antenna cables from the Mini PCI communications board (Section 5.5).
 - 3. Remove the following components:
 - ☐ Keyboard (Section 5.8)
 - ☐ Memory shield (Section 5.10)
 - □ Switch cover (Section 5.11)
 - ☐ Keyboard plate (Section 5.12)
 - ☐ Fan assembly (Section 5.13)
 - ☐ Heat sink (Section 5.14)

- 4. Disconnect the display cable **1** and microphone cable **2** from the system board.
- 5. Remove the left and right wireless antenna cables **3** from the three clips in the top cover.
- 6. Remove the left and right wireless antenna cables from the hole **4** in the system board.



Disconnecting the Display Cables

- 7. Close the notebook.
- 8. Turn the notebook upside down, with the rear panel facing you.
- 9. Remove the following screws:
 - **1** Two T8M2.5×9.0 screws from the rear panel
 - 2 Two T8M2.5×9.0 screws from the bottom of the notebook



Removing the Display Screws

- 10. Turn the notebook right-side up, with the front facing you.
- 11. Open the notebook until the display assembly is in an upright position.
- 12. Lift the display assembly straight up **1** to remove it.
- 13. If necessary, remove the left **②** and right **②** display hinge covers from the display assembly.



The display hinge covers are included in the Miscellaneous Plastics Kit, spare part number 344411-001.



Removing the Display Assembly

Reverse the above procedure to install the display assembly.

facing you.

5.17 Top Cover

Spare Part Number Information

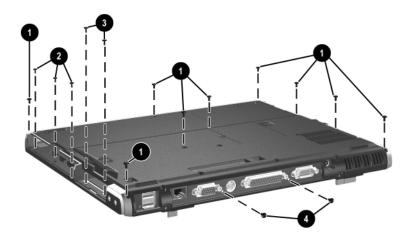
Top cover (includes TouchPad)

344398-001

1.	pare the notebook for disassembly (Section 5.3) and nove the following components:
	Keyboard (Section 5.8)
	Memory shield (Section 5.10)
	Switch cover (Section 5.11)
	Keyboard plate (Section 5.12)
	Fan assembly (Section 5.13)
	Heat sink (Section 5.14)
	Display assembly (Section 5.16)

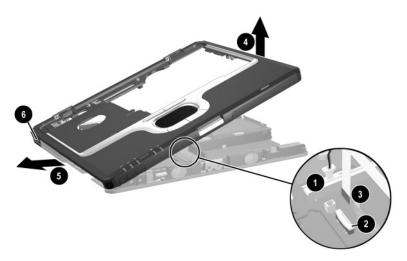
2. Turn the notebook upside down, with the rear panel

- 3. Remove the following screws:
 - Nine T8M2.5×9.0 screws from the bottom of the notebook
 - **2** Three PM2.5×3.5 screws from the MultiBay
 - **3** Two PM2.5 \times 3.5 screws from the hard drive bay
 - **4** Two T8M2.5×5.5 screws from the rear panel



Removing the Top Cover Screws

- 4. Turn the notebook right-side up, with the front facing you.
- 5. Disconnect the RTC battery cable **1** from the system board.
- 6. Release the ZIF connector **②** to which the TouchPad cable is attached and disconnect the TouchPad cable **③**.
- 7. Lift the right side of the top cover **4** until it rests at a 45-degree angle.
- 8. Slide the top cover to the left **5** to disengage the audio connectors **6** from the top cover.
- 9. Remove the top cover.



Removing the Top Cover

Reverse the above procedure to install the top cover.

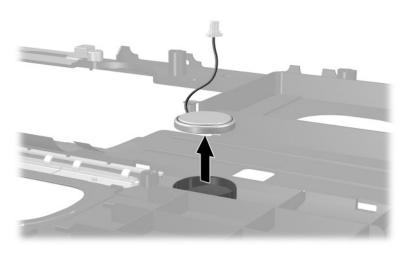
5.18 RTC Battery



The RTC battery is included in the Miscellaneous Plastics Kit, spare part number 344411-001.

- Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 Keyboard (Section 5.8)
 Memory shield (Section 5.10)
 Switch cover (Section 5.11)
 Keyboard plate (Section 5.12)
 Fan assembly (Section 5.13)
 Heat sink (Section 5.14)
 Display assembly (Section 5.16)
 Top cover (Section 5.17)
- 2. Turn the top cover upside down, with the front facing you.

3. Lift the RTC battery out of the top cover clip.



Removing the RTC Battery

Reverse the above procedure to install the RTC battery.

5.19 LED Board

Spare Part Number Information

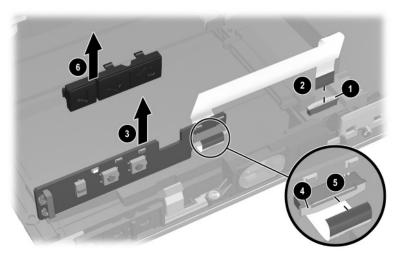
LED board (includes cable)

346884-001

1.	1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:		
		Keyboard (Section 5.8)	
		Memory shield (Section 5.10)	
		Switch cover (Section 5.11)	
		Keyboard plate (Section 5.12)	
		Fan assembly (Section 5.13)	
		Heat sink (Section 5.14)	
		Display assembly (Section 5.16)	
		Top cover (Section 5.17)	

2. Turn the top cover upside down, with the front facing you.

- 3. Release the ZIF connector **1** on the system board to which the LED board cable is attached, and then disconnect the cable **2**.
- 4. Lift the board straight up to remove it **3**.
- 5. Release the ZIF connector **4** on the LED board to which the LED board cable is attached and disconnect the cable **5**.
- 6. Remove the LED board actuator **6** from the notebook.



Removing the LED Board

Reverse the above procedure to install the LED board.

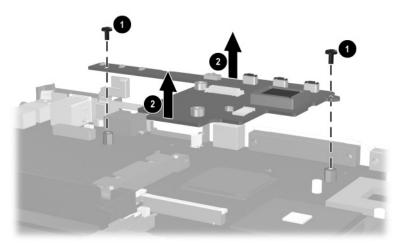
5.20 Bottom Board

Spare Part Number Information

Bottom board 346883-001

	1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:			
		Keyboard (Section 5.8)		
		Memory shield (Section 5.10)		
		Switch cover (Section 5.11)		
		Keyboard plate (Section 5.12)		
		Fan assembly (Section 5.13)		
		Heat sink (Section 5.14)		
		Display assembly (Section 5.16)		
		Top cover (Section 5.17)		
2.	Tur	n the top cover upside down, with the front facing you.		

- 3. Remove the two PM2.5×5.0 screws **1** that secure the bottom board to the notebook.
- 4. Lift the front and rear edges of the bottom board to disconnect it from the system board ②.
- 5. Remove the bottom board.



Removing the Bottom Board

Reverse the above procedure to install the bottom board.

5.21 System Board

Spare Part Number Information

System boards

1.

Includes 64-MB discrete video memory Includes 32-MB discrete video memory

346885-001 344401-001



When replacing the system board, ensure that the following components are removed from the defective system board and installed on the replacement system board:

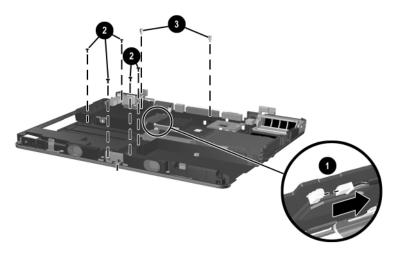
- Mini PCI communications board (Section 5.5)
- Bluetooth wireless communications board (Section 5.7)
- Modem board (Section 5.9)
- Memory expansion boards (Section 5.10)
- Processor (Section 5.15)
- RTC battery (Section 5.18)
- Bottom board (Section 5.20)

□ LED board (Section 5.19)

Bottom board (Section 5.20)

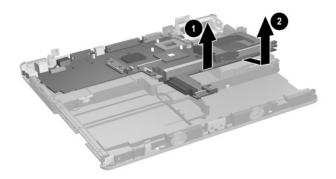
pare the notebook for disassembly (Section 5.3) and nove the following components:
MultiBay device (Section 5.6)
Keyboard (Section 5.8)
Memory shield (Section 5.10)
Switch cover (Section 5.11)
Keyboard plate (Section 5.12)
Fan assembly (Section 5.13)
Heat sink (Section 5.14)
Display assembly (Section 5.16)
Top cover (Section 5.17)

- 2. Disconnect the speaker cable **1**.
- 3. Remove the five T8M2.5×5.0 screws **②** that secure the system board to the notebook.
- 4. Use a 5.0-mm socket to remove the two HM2.5×9.0 standoffs **3** that secure the system board to the notebook.



Removing the System Board Screws and Standoffs

- 5. Lift the front edge of the system board **①** until it rests at an angle.
- 6. Slide the system board forward at an angle, and then lift it straight up to remove it ②.



Removing the System Board

Reverse the above procedure to install the system board.

Specifications

This chapter provides physical and performance specifications.

Table 6-1 Notebook

Dimensions			
Height Width Depth	3.40 cm 31.78 cm 26.19 cm	1.34 in 12.51 in 10.31 in	
Weight			
With 6-cell battery pack and MultiBay weight saver	2.25 kg	4.96 lb	
With 6-cell battery pack and MultiBay DVD-ROM drive	2.46 kg	5.42 lb	
Stand-alone power requ	irements		
Nominal operating voltage	14.4 VDC		
Maximum operating power	40 W		
Peak operating power	50 W		
Temperature			
Operating (not writing optical)	0°C to 35°C	32°F to 95°F	
Operating (writing optical)	5°C to 35°C	41°F to 95°F	
Nonoperating	-20°C to 60°C	-4°F to 140°F	

Table 6-1 Notebook (Continued)

Relative humidity (noncondensing)

Operating 10% to 90%

Nonoperating 5% to 95%, 38.7°C (101.6°F) maximum wet bulb

temperature

Altitude (unpressurized)

Operating (14.7 to -15 to 3,048 m -50 to 10,000 ft

10.1 psia)

Nonoperating (14.7 to -15 to 12,192 m -50 to 40,000 ft

4.4 psia)

Shock

Operating 10 g, 11 ms, half-sine Nonoperating 175 g, 2 ms, half-sine



Applicable product safety standards specify thermal limits for plastic surfaces. The notebook operates well within this range of temperatures.

Table 6-2 14.1-inch, SXGA+, TFT Display

	, ,	· ·
Dimensions		
Height	28.6 cm	11.2 in
Width	21.4 cm	8.4 in
Diagonal	35.7 cm	14.1 in
Number of colors	up to 16.8 million	
Contrast ratio	250:1	
Refresh rate	60 Hz	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.204 × 0.204 mm	
Format	1400 × 1050	
Configuration	RGB stripe	
Backlight	CCFT	
Character display	80 × 25	
Total power consumption	4 W	
Viewing angle	+/-40° horizontal, +20/-	40° vertical typical

Table 6-3 14.1-inch, XGA, TFT Display

	- , - ,	- I: · /
Dimensions		
Height Width	28.6 cm 21.4 cm	11.2 in 8.4 in
Diagonal	35.7 cm	14.1 in
Number of colors	up to 16.8 million	
Contrast ratio	250:1	
Refresh rate	60 Hz	
Brightness	180 nits typical	
Pixel resolution		
Pitch Format Configuration	$0.279 \times 0.279 \text{ mm}$ 1024×768 RGB stripe	
Backlight	CCFT	
Character display	80 × 25	
Total power consumption	4 W	
Viewing angle	+/-40° horizontal, +20	0/-40° vertical typical

Table 6-4 Hard Drives

	60-GB	40-GB	30-GB
User capacity per drive ¹	60 GB	40 GB	30 GB
Dimensions			
Height Width Weight	9.5 mm 70 mm 99 g	9.5 mm 70 mm 99 g	9.5 mm 70 mm 99g
Interface type	ATA-5	ATA-5	ATA-5
Transfer rate			
Synchronous (maximum)	100 MB/ sec	100 MB/ sec	100 MB/ sec
Security	ATA security	ATA security	ATA security
Seek times (typical read, includi	ng setting)		
Single track Average Maximum	3 ms 13 ms 24 ms	3 ms 13 ms 24 ms	2.5 ms 12 ms 23 ms
Logical blocks ²	117,210,240	78,140,160	58,605,120
Disk rotational speed	5400 rpm	5400 rpm	4200 rpm
Operating temperature	5° to 55° C (41° to 131° F)	5° to 55° C (41° to 131° F)	5° to 55° C (41° to 131° F)

 $^{^{1}}$ 1 GB = 1,073,741,824 bytes.

Certain restrictions and exclusions apply. Consult the HP Customer Care Center for details.

²Actual drive specifications may differ slightly.

Table 6-5 External AC Adapter

Weight	.29 kg	0.65 lb
Power supply		
Operating voltage Operating current Operating frequency range Maximum transient	90 to 264 VAC RMS 1.6 A RMS 47 to 63 Hz AC 4/50 kV	

Table 6-6 Primary 6-Cell, Li-Ion Battery Pack

Triniary o Gen, Er lon Battery i dek		
Dimensions		
Height	1.90 cm	.75 in
Width	7.60 cm	3.00 in
Depth	14.70 cm	5.80 in
Weight	.34 kg	.75 lb
Energy		
Voltage	11.1 V	
Amp-hour capacity	3.6 Ah	
Watt-hour capacity	48 Wh	
Temperature		
Operating	5°C to 45°C	41°F to 113°F
Nonoperating	0°C to 60°C	32°F to 140°F
Recharge time		
System in off mode or Standby	2 to 3 hours	
System on (depending on system power consumption)	3 to 5 hours	

Table 6-7
Optional High-Capacity 8-Cell, Li-Ion Battery Pack

<u> </u>	, - · · · · · · · · · · · · · · · · · ·	
Dimensions		
Height	1.90 cm	.75 in
Width	7.60 cm	3.00 in
Depth	14.70 cm	5.80 in
Weight	.43 kg	.94 lb
Energy		
Voltage	14.1 V	
Amp-hour capacity	4.4 Ah	
Watt-hour capacity	63 Wh	
Temperature		
Operating	5°C to 45°C	41°F to 113°F
Nonoperating	0°C to 60°C	32°F to 140°F
Recharge time		
System in off mode or Standby	2 to 3 hours	
System on (depending on system power consumption)	3 to 5 hours	

Table 6-8
Optional MultiBay 8-Cell, Li-Ion Battery Pack

Optional Multibay 0-0ell, El-1011 Battery 1 ack			
Dimensions			
Height	1.30 cm	.50 in	
Width	13.20 cm	5.20 in	
Depth	13.90 cm	5.45 in	
Weight	.39 kg	.86 lb	
Energy			
Voltage	14.8 V		
Amp-hour capacity	3.6 Ah		
Watt-hour capacity	52 Wh		
Temperature			
Operating	5°C to 45°C	41°F to 113°F	
Nonoperating	0°C to 60°C	32°F to 140°F	
Recharge time			
System in off mode or Standby	2 to 3 hours		
System on (depending on system power consumption)	3 to 5 hours		

Table 6-9 24X DVD/CD-RW Combo Drive and 24X CD-ROM Drive

Applicable disc	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge	
Center hole diameter	1.5 cm 0.59 in	
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm 0.047 in	
Track pitch	0.74 μm	
Access time		
Random	< 150 ms	
Full stroke	< 225 ms	
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	128 KB/s	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)		52 KB/s at 1X DVD
Multiword DMA mode 2	rate) 16.6 MB/s	
Startup time	< 15 seconds	
Stop time	< 6 seconds	

Table 6-10 8X DVD-ROM Drive and DVD+RW/R and CD-RW Combo Drive

	D-IIW Collido	
Applicable disc	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge	
Center hole diameter	1.5 cm	0.59 in
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm	0.047 in
Track pitch	0.74 μm	
Access time		
Random DVD media Full stroke DVD media Random CD media Full stroke CD media	< 150 ms < 225 ms < 110 ms < 200 ms	
Audio output level	Line-out, 0.7 Vrr	ns
Cache buffer	512 KB/s	
Data transfer rate		
Max 24X CD Max 8X DVD	3600 KB/s (150 KB/s at 1X CD rate) 10,800 KB/s (1352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 10 seconds	
Stop time	< 3 seconds	

Table 6-11 System DMA

Hardware DMA	System Function	
DMA0	Available for audio	
DMA1*	Entertainment audio (default; alternate = DMA0, DMA3, none)	
DMA2*	Diskette drive	
DMA3	ECP parallel port LPT1 (default; alternate = DMA0, none)	
DMA4	DMA controller cascading (not available)	
DMA5*	Available for PC Card	
DMA6	Not assigned	
DMA7	Not assigned	
*PC Card controller can use DMA 1, 2, or 5.		

Table 6-12 System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Keyboard controller
IRQ2	Cascaded
IRQ3	COM2
IRQ4	COM1
IRQ5	Audio (default)*
IRQ6	Diskette drive
IRQ7	Parallel port
IRQ8	Real time clock (RTC)
IRQ9	Infrared
IRQ10	System use
IRQ11	System use
IRQ12	Internal point stick or external mouse
IRQ13	Coprocessor (not available to any peripheral)
IRQ14	IDE interface (hard drive and optical drive)
IRQ15	System use
	PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

 $^{^{\}star}\text{Default}$ configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.

Table 6-13 System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/real time clock (RTC)
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

Table 6-13
System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	Joystick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

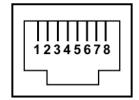
Table 6-13
System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)



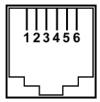
Connector Pin Assignments

Table A-1
RJ-45 Network Interface



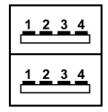
Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

Table A-2 RJ-11 Modem



Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

Table A-3 Universal Serial Bus



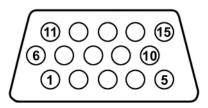
Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data –	4	Ground

Table A-4 S-Video



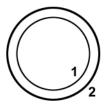
Pin	Signal	Pin	Signal
1	Ground (Y)	3	Y-Luminance (Intensity)
2	Ground (C)	4	C-Chrominance (Color)

Table A-5 External Monitor



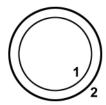
Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

Table A-6 Audio Line-Out



Pin	Signal	Pin	Signal
1	Audio out	2	Ground

Table A-7 Microphone



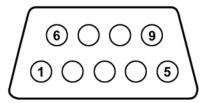
Pin	Signal	Pin	Signal
1	Audio in	2	Ground

Table A-8 Parallel



Pin	Signal	Pin	Signal
1	Strobe	14	Auto linefeed
2	Data bit 0	15	Error
3	Data bit 1	16	Initialize paper
4	Data bit 2	17	Select in
5	Data bit 3	18	Ground
6	Data bit 4	19	Ground
7	Data bit 5	20	Ground
8	Data bit 6	21	+5VS
9	Data bit 7	22	PTF
10	Acknowledge	23	EXTFDD_VCC (+5V)
11	Busy	24	Ground
12	Paper end	25	Ground
13	Select		

Table A-9 Serial



Pin	Signal	Pin	Signal
1	Carrier detect	6	Data set ready
2	Receive data	7	Ready to send
3	Transmit data	8	Clear to send
4	Data terminal ready	9	Ring indicator
5	Ground		

Power Cord Requirements

3-Conductor Power Cord

The wide range input feature of the notebook permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord included with the notebook meets the requirements for use in the country where the equipment is purchased.

Power cords for use in other countries must meet the requirements of the country where the notebook is used. For more information on power cord requirements, contact an HP authorized reseller or service provider.

General Requirements

The requirements listed below are applicable to all countries:

- The length of the power cord must be at least 1.5 meters (5.00 feet) and a maximum of 2.0 meters (6.50 feet).
- All power cords must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord will be used.
- The power cord must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 volts AC, as required by each country's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the notebook.

Country-Specific Requirements

3-Conductor Power Cord Requirements

Country	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3
The Netherlands	KEMA	1
Norway	NEMKO	1
Sweden	SEMKO	1
Switzerland	SEV	1

3-Conductor Power Cord Requirements

Country	Accredited Agency	Applicable Note Number
United Kingdom	BSI	1
United States	UL	2

Notes

- The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm² conductor size. Power cord fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
- The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

Screw Listing

This appendix provides specification and reference information for the screws used in the notebook. All screws listed in this appendix are available in the Miscellaneous Screw Kit, spare part number 344412-001.

Table C-1 Torx T5M3.0×4.0 Screw

Color	Qty.	Length	Thread	Head Width
Silver	2	4.0 mm	3.0 mm	5.0 mm

Where used:

Two screws that secure the hard drive frame to the hard drive (documented in Section 5.3)

Table C-2 Phillips PM3.0×3.5 Screw

= = + [= mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	3.5 mm	3.0 mm	5.0 mm

Where used:

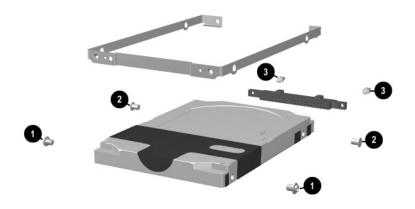
2 Two screws that secure the hard drive frame to the hard drive (documented in Section 5.3)

Table C-3 Hex M2.0×10.0 Alignment Pin

 	Color	Qty.	Length	Thread	Head Width
	Silver	2	10.0 mm	2.0 mm	4.0 mm

Where used:

Two alignment pins that secure the hard drive frame and connector to the hard drive (documented in Section 5.3)



Torx T5M3.0×4.0 Screw, Phillips PM3.0×3.5 Screw, and Hex M2.0×10.0 Alignment Pin Locations

Table C-4 Phillips PM3.0×4.0 Screw

≣ ≣⊕ [Color	Qty.	Length	Thread	Head Width
	Black	1	4.0 mm	3.0 mm	4.0 mm

Where used:

One screw that secures the hard drive to the notebook (documented in Section 5.3)



Phillips PM3.0×4.0 Screw Location

Table C-5
Torx T8M2.5×5.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	4.0 mm

One screw that secures the hard drive cover to the notebook (documented in Section 5.3)



Torx T8M2.5×5.0 Screw Location

Table C-5 Torx T8M2.5×5.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	4.0 mm

Where used:

One screw that secures the fan assembly to the notebook (documented in Section 5.13)

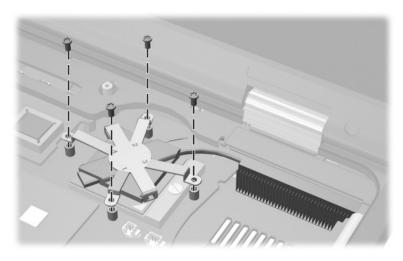


Torx T8M2.5×5.0 Screw Location

Table C-5
Torx T8M2.5×5.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	4.0 mm

Four screws that secure the heat sink to the notebook (documented in Section 5.14)



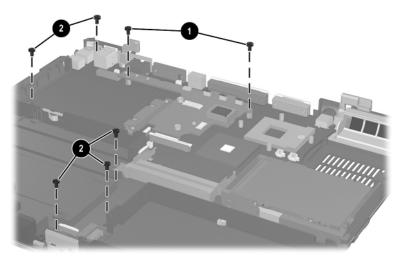
Torx T8M2.5×5.0 Screw Locations

Table C-5 Torx T8M2.5×5.0 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	4.0 mm

Where used:

- Two screws that secure the bottom board to the notebook (documented in Section 5.20)
- Pive screws that secure the system board to the notebook (documented in Section 5.21)



Torx T8M2.5×5.0 Screw Locations

Table C-6 Phillips PM2.5×3.5 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	3	3.5 mm	2.5 mm	4.0 mm

One screw that secures the Mini PCI compartment cover to the notebook (documented in Section 5.5)

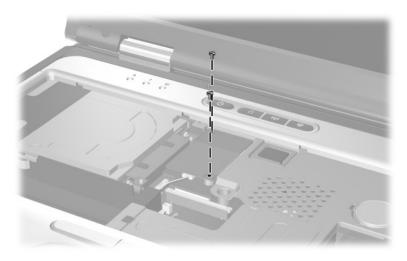


Phillips M2.5×3.5 Screw Location

Table C-6
Phillips PM2.5×3.5 Screw (Continued)

	Color	Qty.	Length	Thread	Head Width
	Black	3	3.5 mm	2.5 mm	4.0 mm

Two screws that secure the modem board to the notebook (documented in Section 5.9)

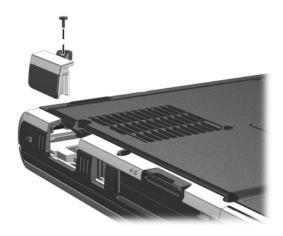


Phillips PM2.5×3.5 Screw Locations

Table C-7
Phillips PM2.0×5.0 Screw

= =	Color	Qty.	Length	Thread	Head Width
	Black	1	5.0 mm	2.0 mm	4.0 mm

One screw that secures the Bluetooth cover to the notebook (documented in Section 5.7)



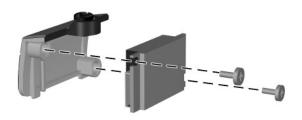
Phillips PM2.0×5.0 Screw Locations

Table C-8 Phillips PM1.5×3.0 Screw

= =	Color	Qty.	Length	Thread	Head Width
	Black	5	3.0 mm	1.5 mm	3.5 mm

Where used:

Two screws that secure the Bluetooth board to the Bluetooth cover (documented in Section 5.7)



Phillips PM1.5×3.0 Screw Locations

Table C-8
Phillips PM1.5×3.0 Screw (Continued)

= =⊕ 	Color	Qty.	Length	Thread	Head Width
	Black	5	3.0 mm	1.5 mm	3.5 mm

Three screws that secure the fan to the fan housing (documented in Section 5.13)



Phillips PM1.5×3.0 Screw Locations

Table C-9 Torx T8M2.5×11.0 Screw

Color	Qty.	Length	Thread	Head Width
Silver	2	11.0 mm	2.5 mm	5.0 mm

Where used:

Two screws that secure the keyboard to the notebook (documented in Section 5.8)

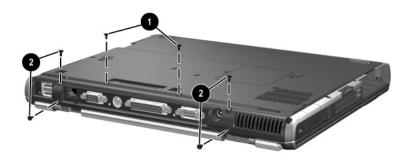


Torx T8M2.5×11.0 Screw Locations

Table C-10 Torx T8M2.5×9.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	15	9.0 mm	2.5 mm	5.0 mm

- Two screws that secure the switch cover to the notebook (documented in Section 5.11)
- Pour screws that secure the display assembly to the notebook (documented in Section 5.16)



Torx T8M2.5×9.0 Screw Locations

Table C-10 Torx T8M2.5×9.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	15	9.0 mm	2.5 mm	5.0 mm

Where used:

Nine screws that secure the top cover to the notebook (documented in Section 5.17)



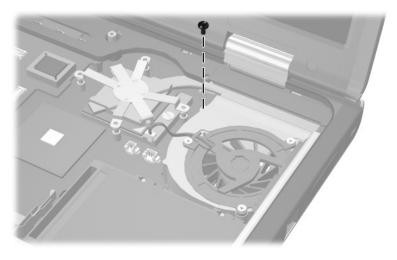
Torx T8M2.5×9.0 Screw Locations

Table C-11 Torx T8M2.5×7.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	1	7.0 mm	2.5 mm	5.0 mm

Where used:

One screw that secures the fan assembly to the notebook (documented in Section 5.13)



Torx T8M2.5×7.0 Screw Locations

Table C-12 Phillips M2.0×3.5 Screw

≣ ≣⊕ [Color	Qty.	Length	Thread	Head Width
	Black	5	3.5 mm	2.5 mm	4.0 mm

Where used:

Five screws that secure the top cover to the notebook (three in the MultiBay, two in the hard drive bay; documented in Section 5.17)



Phillips M2.0×3.5 Screw Locations

Table C-13 Torx T8M2.5×5.5 Screw

Color	Qty.	Length	Thread	Head Width
Black	2	5.5 mm	2.5 mm	5.0 mm

Two screws that secure the top cover to the notebook (documented in Section 5.17)



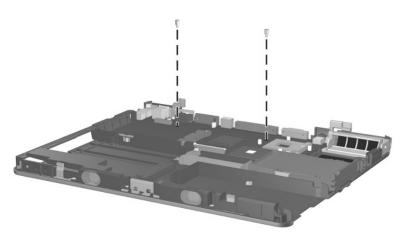
Torx T8M2.5×5.5 Screw Locations

Table C-14 Hex M2.5×9.0 Standoffs

Color	Qty.	Length	Thread	Head Width
Silver	2	9.0 mm	2.5 mm	

Where used:

Two standoffs that secure the system board to the notebook (documented in Section 5.21)



Hex M2.5×9.0 Standoff Locations

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